



# BROADMOOR

COUNTRY CLUB

*Membership Guide*

## Welcome to Broadmoor Country Club, where a storied past meets a memorable future!

Broadmoor Country Club is the first choice in the greater Indianapolis area for its classic Donald Ross golf course, broad range of family-friendly amenities, opportunities to build social relationships, and vibrant and engaged membership.

We are excited to count you among our Broadmoor family and look forward to helping you experience all we have to offer. This Member Guide has been designed to help you become more familiar with our Club, answer questions you may have, and enjoy all the benefits of your membership.

This Member Guide is not to be considered a contract but simply guides decisions at the club, and we reserve the right to add, amend or edit these policies. In that event, members will be notified through our regular communication channels.

If you have any questions or need assistance regarding anything concerning your membership, please feel free to reach out to our General Manager/Director of Golf or Administrative Office at any time – we are here to help!

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# Management Staff

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# General Information

## ADDRESS

2155 Kessler Boulevard West Drive  
Indianapolis, IN 46228

## DAYS OF OPERATION

The Clubhouse and Administrative offices are closed on Monday unless Monday is a holiday, in which event the Clubhouse will be closed on Tuesday. The Club is generally closed during the month of January for necessary planning, maintenance, and other items in preparation for the coming season.

## Dining Room:

- Tuesday-Saturday: 11am-9pm
- Sunday: 11am-8pm
- Monday: Closed

## Snack Shop:

- Memorial Weekend - Labor Day Weekend
- Monday-Sunday  
11:30am-7pm  
*On Holidays may have limited hours*

## Pool:

- Memorial Day Weekend - Labor Day Weekend
- Tuesday-Sunday  
10am-8pm

## PHONE

317-251-9444

## Golf Shop & Operations:

- Monday - Closed
- February  
Wednesday-Friday  
9am-4pm
- March  
Wednesday-Sunday  
9am-5pm
- April-October  
Saturday-Sunday  
7am-7pm
- November-December  
Wednesday-Sunday  
9am-4pm
- January - Closed

# Club History

## WHERE A STORIED PAST MEETS A MEMORABLE FUTURE.

Broadmoor Country Club is nestled in the heart of Indianapolis and is one of the premier country clubs in the Midwest. World renowned architect Donald Ross, known for Pinehurst #2, Seminole, Oakland Hills, Ridgewood, Oak Hill, Inverness and over 400 other wonderful courses added Broadmoor to his list of courses in 1922.

Broadmoor has played host to many national events. The PGA Champions Tour paid an annual visit to the Club from 1988-1993 and included a list of winners such as Hall of Fame inductees Gary Player and Raymond Floyd. BCC was host to the Senior PGA Tour's GTE Classic, and awarded champions such as Bob Murphy, Raymond Floyd, George Archer, Mike Hill, and Gary Player with back-to-back wins in 1988 and 1989. Luminaries of the game including "The King" Arnold Palmer, Lee Trevino, Sam Snead and celebrity Bob Hope have all graced our fairways. In addition to these, legends of the game, the Club has hosted numerous Men's and Women's USGA Qualifiers and the Indiana State Amateur.

In 1999 the Club engaged the services of Tom Doak to restore the course to Ross's original design. Doak, recognized as one of the top

practitioners of course design, brought many of the courses' original features back into play. In 2020 Bruce Hepner was contracted to restore over 140 bunkers along with several tee box projects. The golf amenities at Broadmoor Country Club include a world-class golf course, practice grounds and over 33,000 square feet of pristine teeing ground.

In addition to the Donald Ross-designed course, BCC enjoys several competitive advantages over other local clubs, including convenient access to downtown Indianapolis and full club amenities such as swimming pools, racquet sports, and excellent course maintenance conditions.

## BROADMOOR TODAY

We know you have a choice. As with Country Clubs in general, during the last decade we have seen an explosion of activities that impinge on leisure time, including additional golf courses in the area being built and/or renovated, an abundance of dining options, and sports activities and obligations for all members of the family, including the younger members.

In response, the Board of Directors developed a Broadmoor Strategic Plan in 2019 that created a long-term vision for the Club, and

during the 2022-2024 strategic planning session this vision was re-affirmed:

*Broadmoor Country Club is the first choice in the greater Indianapolis area for its classic Donald Ross golf course, broad range of family-friendly amenities, opportunities to build social relationships, and vibrant and engaged membership.*

Implementation of this vision began in earnest in 2020 and the follow through has been incredible: complete restoration of our acclaimed Donald Ross course; renovation throughout the Clubhouse; new programming for Men, Women and Junior golf; renovation of the tennis courts, including the addition of pickle ball; increased social activities and family fun events; updated and refreshed menu – and the list continues to grow.

Looking ahead . . . Plans never stop! This year, we are celebrating our first 100 years with multiple events. Long-term plans include an increased patio experience, upgrades to the pool and other amenities that will carry us for another 100 years.

*Our ultimate goal: this is the place to be!*

# Membership to the Club

Applications for membership are signed by each applicant. The application requires the primary residence, age, place of business and occupation of the applicant and such other information as required by the Board of Directors.

Upon approval for membership, members are assigned a number when joining. Extension numbers are assigned for family members for purposes of charging against the member account and tracking charges.

In the case where the "member" consists of two adults with ages in two separate members categories, the initiation fees and dues will be the higher rate of the two.

Dependent children (living at home, full-time student, or in the military) and grandchildren 26 and under shall be entitled to all the privileges of the Corporation except voting privileges. For dependent children and grandchildren who are over 26 golf fees are reduced to 50% of current guest fees. Dependent children and grandchildren are free to enjoy the pool for unlimited times; all others will be subject to guest fees.



# Membership Categories

**PREMIER GOLF (AGE 40+):** unlimited family membership with access to golf, driving range and practice areas, racquet sports, swimming, event space and social programs.

**CORPORATE GOLF:** unlimited use of golf, driving range and practice areas, racquet sports, swimming, dining event space and social programs. Minimum three designees currently employed by company. Designees will be determined on an annual basis. The designees will be assigned member numbers, pay dues at the premier rate, minimum F&B rates, building fund, and be subject to assessments and dues increases. Corporate Members are treated as premier golf members.

**YOUNG PROFESSIONAL (AGE 39 TO 30):** unlimited family membership with access to golf, driving range and practice areas, racquet sports, swimming, dining, event space and social programs. Member will be subject to payment of Premier Golf Dues/Capital Rates and balance of the Premier initiation fee upon reaching the age of 40.

**JUNIOR GOLF (AGE 29 & UNDER):** unlimited family membership with access to golf, driving range and practice areas, racquet sports, swimming, dining, event space and social programs. Member will be subject to payment of Young Professional Golf Dues/Capital Rates and balance of the Young Professional initiation fee upon reaching the age of 30.

**SOCIAL:** family membership with unlimited access to racquet sports, swimming, dining, event space and social programs. Social members may play up to 3 rounds of golf a season per membership number at guest fee rates.

**NON-RESIDENT GOLF (EFFECTIVE 2023):** available to members whose primary residence and place of employment is beyond Marion and the donut counties. Non-resident members will be allowed a total of 20 rounds of golf per calendar year per membership number (carts not included). Any additional rounds will be subject to guest fees, up to a total of 6 times per membership number. Non-resident members are not eligible to play in Club golf tournaments or leagues. Members will have unlimited access to the pool, racquet courts, restaurant, and social events. Non-resident members will pay an initiation fee, monthly dues, building fund and be charged an annual minimum food and beverage charge. Non-resident members will be subject to any dues increases or club assessments but will not be charged the players package or tournament fund.

**EMERITUS:** category for members whose age and years of consecutive membership under their own member number to reach a total of 125. Emeritus members will be subject to 50% of their current dues and building fund and 50% of any assessments approved by the Board. Effective 2023: attain the age of 80 during the calendar year and have had 20 years of consecutive membership under their own member number.

# Club Communication

There are various forms of communication to keep you up to date on all things Broadmoor.

Each week we send updates regarding events and activities, with links for reservations, using the emails we have on file as well as texts. **Please be sure that your correct contact information is in our data base so that you may receive this information.** From time to time there will also be special emails focused on one event or topic. This year of our Centennial we are publishing monthly Centennial Newsletters.

Our website is in the process of being revised and updated and we also have Broadmoor Instagram, Facebook, and linked in accounts.

In addition to the Annual All Member Meeting as required in our by-laws, we sponsor additional town halls throughout the year. During these gatherings we give our members updates on our financial position, on-going and upcoming events, metrics towards implementation of our strategic plan, and other important information. We encourage all members to attend these very important meetings.

These meetings are scheduled for in person attendance. However, if for any reason you are not comfortable meeting in a large group, we do send out the presentations to all members the day after the meeting.

## CONCERNS, COMPLAINTS AND GRIEVANCES

Any concerns, complaints, grievances or even questions should first be directed to our General Manager, Keith Clark (kclark@broadmoorcc.com). In the event you do not believe your issue has been satisfactorily resolved, you are free to contact our Board President, Jan Frazier (jfrazier@planningplusllc.com), or any other member of the board with whom you feel comfortable. Please do not direct these issues to staff as that is inappropriate with our identified lines of communication.



# Expenses

## PROCESS FOR DUES, ASSESSMENTS, EXPENSES OR OTHER OBLIGATIONS

Approximately the first of every month, our Administrative Office sends statements and any club updates via email to each member. Payment is generally made by one of several methods:

1. Automatic transfers (ACH: please see below)
2. Credit card, which will require a 3% service charge effective 1/1/23
3. Personal check

Please direct any questions regarding your statement to our Accounting Administrator, Alana Voegel (avoegel@broadmoorcc.com.)

The automatic transaction for statement balances will occur after the 4th of each month. All information is kept confidential and stored with your personal membership information. If payment made through ACH or credit card is returned/declined a \$20.00 returned fee will be applied to the membership account as well as a \$50 late fee if payment is not received by the 15th. This Fee will be charged every month until account is paid in full.

## Non-payment/Late payment of dues, assessments, expenses or other obligations

Any member who shall fail to pay any dues, fees, expenses, interest, assessments, food & beverage tabs or other purchases detailed on the monthly statement by the last day of the month of receipt of the statement shall be considered delinquent. The Club will begin to charge interest at the prime rate on the unpaid balance, beginning on the first day of the following month, and will impose a late fee of \$100. The late paying member will receive a notice of past due at that time.

When a member becomes 61 days past due, a 2nd notice will be sent and an additional \$100 will be added to the member's account, plus interest will continue to accrue at the prime rate on all unpaid amounts. Further, at that time, the pro shop and clubhouse staff will be informed that the late-paying member will not be eligible to participate in any club events and/or golf tournaments.

At 91 days, a 3rd notice will be issued informing the late-paying member of an automatic suspension during which the member will not be permitted to use any club facilities. A suspended member may petition the Board for reinstatement if the member first becomes current on all amounts due to the Club and the member establishes with the Club an automatic payment method through ACH payments from the member's bank account or a credit card.

If a member fails to pay any amounts owed to the Club, the Club will be entitled to all costs of collection, including reasonable attorney's fees.

## Initiation Fees, Dues and Assessments

The Board of Directors has included in its by-laws the policy ending the year with a balanced budget. Following the year-end close (generally in February or March), the board will determine any dues increases or assessments that may be levied. Members will be notified of changes and those changes will be reflected in the statement sent in March or April.

## New Member Ambassadors

Do you want to be the first to meet new members and help them navigate the Club and all we have to offer? Then consider becoming a New Member Ambassador. Please contact Keith Clark (kclark@broadmoorcc.com).

# Guest Policies

We encourage our members to bring guests to enjoy the amenities of the Club. Seasoned golfers recognize the value of playing on a Donald Ross course and many of our social events appeal to a broad audience. However, guests must always be accompanied by a member.

**GOLF:** If bringing a guest to play golf, please register with our Pro Shop where staff will collect all relevant information. An individual may be a golfing guest at Broadmoor for a maximum of 6 times during a calendar year. Guests must be accompanied by a member and guest fees will prevail. If using a guest pass, the guest must still be accompanied by a member.

**POOL:** Our guest fees for the pool are \$10 per guest on weekdays and weekends, \$15 on holidays (Memorial Day, July 4th and Labor Day). Exempted guests include immediate family: parents, grandparents, children, grandchildren. Four (4) guests per membership are allowed at one time (children 5 and younger not included in this number), with a limit to 6x for the same guests during the season. We ask that members "sign in" their guests at the entrance of the pool. We use the honor system for this and assume our members will follow this policy.

**RACQUET SPORTS:** Members are free to bring guests to play tennis or pickleball. For large groups registering weekly play, we ask for a \$10 court fee per player.

**SOCIAL EVENTS:** The majority of our social events are open to guests, such as our Concerts on the Course, holiday events, etc. There is no limit for guests for our social events, and members will be billed for their attendance.



# Dining at Broadmoor

## THE CLUBHOUSE

Our Clubhouse, with panoramic golf course views, is the ideal backdrop for Sunday brunch, family get-togethers, or even a romantic dinner for two. Join other members for holiday-themed parties, such as 4th of July, Mother's Day Brunch or Breakfast with the Bunny.

We also have the option for carry out. Simply place your order with the restaurant.

Given our full range of dining, food and beverage options, members and/or their guests may not bring and consume food or beverage items (except for babies or toddlers) to the Clubhouse.

## PRIVATE EVENTS

We have the space for events ranging from small meetings to large weddings. Broadmoor features five banquet and meeting rooms that can accommodate up to 250 people. We offer on-site catering and expert staff that will coordinate the perfect event to suit your needs.

Even though an event may be taking place in the Clubhouse, we make sure there are opportunities for members to purchase meals and/or cocktails.

## THE SNACK SHOP

The Snack Shop is conveniently located close to the pool, and restrooms are located inside. Great for kids without having to dry off, get dressed, and go into the Club for anything.

The Snack Shop is available for a pool-side lunch, casual happy hour with friends or grabbing a drink during your golf or tennis game. Options include an assortment of burgers, pizza, ice-cream and soda or beer. Our wait staff is available on the pool deck to place your order while you are relaxing with your friends and family.

## HOURS OF OPERATION (SEE PAGE 2 OF THIS DOCUMENT)

Restaurant hours often fluctuate based on seasonal activities, but you are always welcome to have a snack, cocktail, or full meal at our casual bar and dining room. In addition to our weekly menus, we sponsor special dinners, wine-pairings, and themed events.

For golfers wanting a quick stop before play, our restaurant offers early morning coffee and Grab n Go breakfast, with an opportunity for a bite at the 9th hole at our snack shop.

The Food and Beverage department plans for every holiday event, including Mother's Day, Easter, Memorial Day, July 4th, Labor Day and Winter Holidays.

## EVENT CATERING

We encourage you to use the Club for all your special occasions, including weddings, baby showers, birthday parties, bar/bat mitzvahs, and business events. We will help you create the perfect environment for you to enjoy your company without the stress. For more information or to book an event please contact our Event Coordinator Logan Young, [lyoung@broadmoorcc.com](mailto:lyoung@broadmoorcc.com).

Our team will ensure you are booked into the appropriate space, work with you on room arrangements and decorations, and develop creative menus to fit your budget.

For business meetings, we can provide just the right atmosphere for a productive session. Our boardroom comes with a monitor for PowerPoint presentations and a whiteboard for your use. The ballroom can accommodate large groups.

While there is no charge for member-hosted use of the facilities, we require you to use our F&B services for all refreshment needs, including continental breakfasts, lunches, or dinners.

## SERVICE CHARGE: GRATUITY AND TIPPING

While open year-round, except for the month of January, we are often considered a "seasonal" restaurant, with the number of patrons generally driven by events and the weather. During rain days there is little activity in the restaurant. To ensure our staff – bartenders, wait staff, cooks, and restaurant workers – receive minimum wage requirements, our Service Charge is meant to provide these funds.

As with most Country Clubs, Broadmoor charges a 20% service charge on all restaurant items. This charge is split 50/50 between the Club and the Food & Beverage staff.

We encourage additional "tipping" of staff based on the service you have received. There is an option on your receipt to add an additional tip. All staff appreciates any additional consideration you may give.

## CHARGING TO MEMBER ACCOUNTS

When signing checks for service, both the members' name and account number must be written on the check.

## DRESS CODE

The golf course has strict requirements for members and guests that excludes any type of jeans, requires collared shirts, and requires hat bills to the front and tucked in shirts. While do not have an official dress code for the restaurant, Country Club casual attired is permitted. While not encouraged, tasteful denim jeans are permitted. Cut off shorts, tank tops, halter tops (outside of golf or tennis wear) are not allowed in the main Clubhouse. Hats may be worn but with the bill to the front. If coming into the restaurant from the pool, members must wear some type of cover up and footwear.

Metal or rubber spiked golf shoes are not allowed anywhere in the Clubhouse building unless picking up an order or purchasing a cocktail from the bar.

This dress code holds for guests as well as members.



# Activities:

## Swimming, Tennis, Pickleball

All golf members receive the latest edition of our Golf Guide, which details all the specifics of our Course hours, Golf Shop hours, programming, rules, etc.

### LOCKER ROOMS

Each golf membership is charged the annual players package which includes one locker per membership. Additional lockers are available for a rental fee.

Even if a member does not have an assigned locker, changing of clothes – including golf shoes – can be accomplished in the locker room. No one should change shoes or clothing in the parking lot.

There are also lockers in the restrooms in the Snack Shop.

### 2022 SWIMMING POOL RULES

These policies have been created to ensure a fun and safe experience at the pool for all members and their guests. We also want to make sure that there is adequate space for our members to enjoy the pool at their leisure. Pool staff will firmly, fairly and consistently enforce all pool rules.

Any issues or concerns should be reported to Rob Greathouse (rgreathouse@broadmoocc.com / 317.405.8997) or the supervisor in charge rather than directly addressing the guards, as they must keep their attention on the pool.

### POOL HOURS

1. Memorial Day–Labor Day
2. Tuesday – Sunday 10am – 8pm, weather permitting.

### WEATHER

1. If heavy rain, thunder/lightning occur the pool will be closed for a mandatory 30 minutes.
2. Every time thunder is heard or lightning is seen, the 30 minutes will start over.

### GUESTS

1. All guests must be accompanied by a member who is on the Broadmoor Country Club property.
2. The only exception to the above is for nannies. The Nanny Fee is \$150 for the 2022 season.
3. Guest Fees: \$10 per guests on weekdays and weekends, \$15 on holidays (Memorial Day, July 4th and Labor Day). Exempted guests include immediately family: parents, grandparents, children, grandchildren.
4. Four (4) guests allowed at one time (children 5 and younger not included in this number).
5. Limit 6x for the same guests during the season.
6. All guests entering the pool area are required to sign in at the front entrance (pool gate). Guards/managers on duty will occasionally walk around the pool to ensure all pool guests are signed in.

### POOL PARTIES

*(note: unlike parties in other areas of the Club, pool parties with guests take chairs and space away from members in a confined area)*

1. Applies to any party that will include the pool.
2. \$250 event fee weekdays (M-F), \$500 event fee weekends (Sat-Sun).
3. Maximum number of guests (adults and kids): 40 weekdays, 30 weekends.
4. All food and beverages must be purchased through Broadmoor except for an event cake (can bring in).
5. Must confirm # of guests 24 hours before event.
6. No parties involving the pool will be booked on the three major holidays: Memorial Day, July 4th, and Labor Day.

### FOOD AND BEVERAGE

1. No food or drink can be brought in; all must be purchased through Broadmoor. Should a member bring in outside food into the pool area, they will be asked to eat their meal outside of the pool area and refrain from bringing in food again. Parents of toddlers and very young children are permitted to bring in snacks, such as Goldfish, fruit, etc.
2. No glass – broken glass in the pool requires draining. This includes long-necks.
3. No coolers are permitted inside the pool fence unless all beverages have been purchased from Broadmoor.
4. No smoking or vaping allowed inside the fence.
5. Chewing gum should be avoided as it could damage the pool filters.

### POOL TOYS/FLOTATION DEVICES

1. Goggles, small toys and small water approved balls (Nerf type) are permitted. If they are used in a way that endangers or disrupts other patrons, lifeguards have the discretion to remove them from the pool and they will be given to a parent or stored in the office until the guest leaves.
2. Puddle jumpers and approved life jackets are allowed.
3. Water wings, floating rafts and kick boards are NOT allowed, unless they are part of an individual, club swimming lesson or exercise class.

### DIVING BOARD AND DIVING AREA

1. No diving in water less than 8 feet deep.
2. Anyone using the diving board or deep end must be able to swim across the width of the pool with approved flotation devices only.
3. No one can catch or assist those using the diving board and the diving area must remain clear for board use.
4. No backflips, inward somersaults, cartwheels, handstands or any approach with your back to the pool are allowed off the diving board or from the side of the pool.
5. Swimmers using the diving board must go off the diving board straight, no side jumps.
6. No gainers (inverted somersault) allowed.
7. After going off the diving board swimmers need to swim straight to one of the side ladders, not the wall under the board.
8. Diving off the side of the pool deck is only permitted between the rope and the ladder.
9. Only 1 bounce forward dives, jumps, or cannon balls are permitted.
10. No hanging on the board.
11. No horseplay on or around the board.
12. Only 1 person is allowed on the board at a time.
13. The diving area must be clear before the next person goes. The first diver must be at the ladder before the next user can go.

### BEHAVIORS/ATTIRE

1. Running is not permitted in or around the pool area, snack bar area and decks.
2. Persons who appear to be under the influence of drugs or heavily intoxicated will be denied admission to the pool areas.
3. As a family-oriented amenity with children present, foul or abusive

language will not be tolerated. Patrons will be asked to leave immediately.

4. Appropriate swim attire must be worn by all patrons on the decks and in the pools. We are a family friendly environment and expect proper public attire and behavior. Only swimsuits are allowed in the pools. No cut-offs, or makeshift street clothes are allowed.

### GENERAL POLICIES

1. Certified lifeguards will be provided, as well as the required safety equipment.
2. Members are responsible for supervising their families and guests at the pool. Pool staff are not babysitters and should never be considered solely responsible for your safety.
3. Children under the age of 12 must be accompanied by a parent or responsible person at least 18 years of age. Supervision must be provided in the pools, decks, snack bar, restrooms/locker rooms and anywhere on the adjacent property.
4. Less experience swimming patrons must remain in the shallow end with supervision.
5. Children who are not toilet trained are required to wear properly fitted swim diapers.
6. Pets are not allowed in any of the buildings, including the pool deck.
7. Accidents containing fecal, blood or vomit must be reported immediately.
8. Spitting, spouting, nose blowing or discharge of bodily waste in the pools are strictly prohibited.
9. No swimming is allowed without a lifeguard present.
10. Emergency procedures must always be followed. If requested, swimmers must leave the pool and deck immediately upon request.

## 2022 RACQUET COURT PROGRAMS

Broadmoor has six hardcourts for both tennis and pickleball use. The three south courts are striped for tennis and the north courts are striped for tennis and pickleball. Access to the courts is part of a membership benefit to all members. Any time the courts are open, i.e. not scheduled for clinics, the courts are available free of charge but to avoid conflicts we ask that players schedule times with Rob Greathouse, our Director of Recreation (rgreathouse@broadmoorcc.com).

### TENNIS

The following are the tennis clinics scheduled for 2022.

#### Juniors

Dates	M	T	W	T	F	S
June 7 - July 22		9-10am 8 & under	9-10am 8 & under	9-10am 8 & under		
		10:30-11:30am 9 & 10 yrs	10:30-11:30am 9 & 10 yrs	10:30-11:30am 9 & 10 yrs		
		11:45-12:45pm Middle Sch.	11:45-12:45pm Middle Sch.	11:45-12:45pm Middle Sch.		
		1- 2:30pm High School	1- 2:30pm High School	1- 2:30pm High School		

Juniors must register with Rob Greathouse 24 hours prior to the session. Fees are \$10 per 1 hour clinic for all ages except for the high school players. High school fees are \$15 per 90-minute clinic.

If a player stays for 2 sessions, they will pay the additional hourly rate.

When registering your juniors for tennis, we require a cell phone number in case of any emergencies, whether you will be on the property or not.

### Adults

Dates	M	T	W	T	F	S
Session 1 May 16- June 24 (6 wks)		LADIES 10am-11:30am Doubles clinic  MEN 6:00pm-7:30pm Doubles/Singles	Private reserved 6:00-7:30p (2 crts)	LADIES 10am-11:30am Doubles clinic  MIXED/OPEN: 6-7:30pm		
Session 2 July 11- Aug 19 (6 wks)		LADIES 10am-11:30am Doubles clinic  MEN 6:00pm-7:30pm Doubles/Singles	Private reserved 6:00-7:30p (2 crts)	LADIES 10am-11:30am Doubles clinic  MIXED/OPEN: 6-7:30pm		

#### LADIES AND MEN'S CLINICS

- Players can purchase a 6-pack or a 12-pack per session.
- A 6-pack will allow one clinic per week for a 6-week session; a 12 pack allows 2 clinics per week for each 6-week session.
- Make ups can occur at any time during that session for which the member registered. Fees are per session (not clinic), with no refunds for missed classes.
- A pro will run the Ladies and Men's clinics, which can consist of hitting drills, instructions, or what those players most need.
- Price per 6-pack: \$90; Price per 12-pack: \$180. Please register with Rob Greathouse. Charged to member account.
- Fees will be applied to the members' account.
- Rain-outs: in the case of rain, the fee for the clinic will be refunded to the member account or the member can add an additional clinic during their session.

#### MIXED DOUBLES/OPEN PLAY (THURSDAY)

- A pro will be available during the first 15 minutes to match up players, put courts together, hit with players who need a "warm up."
- Members can bring their own doubles partners or even a 4-person court.
- Please register with Rob Greathouse 24 hours before the clinic.
- There is no cost for this clinic.

#### PRIVATE LESSONS

Members are free to arrange private lessons with our Pro, Dell Pride (dellpridetennispro@gmail.com). Fees and schedules will be set by Dell for privates.

#### NON-MEMBERS

Members are given priority for registration or open play. Non-members must be accompanied by a member. Fees for non-members are \$20 per clinic and will be charged to the member account.

### PICKLEBALL

The three north courts – pickleball courts – are reserved for a Pickleball League April 15-October 31 each morning until 12:00 noon. Broadmoor members may play in this league with reservations through Rob Greathouse (rgreathouse@broadmoorcc.com).

After 12:00 noon, the pickleball courts are available for member use at no charge. To avoid conflicts, please reserve courts through Rob Greathouse (rgreathouse@broadmoorcc.com).

#### Court Regulations (all racquet sports)

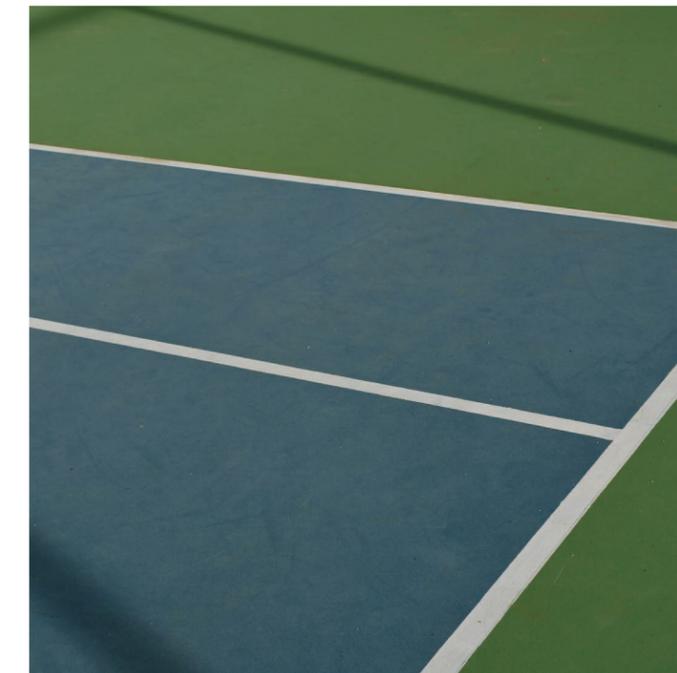
- Some type of tennis shoe must be worn: no black soled shoes are to be worn on the court, no flipflops or sandals.
- Members must supply their own racquets, both tennis and pickleball.
- Members are free to bring their own water. Any food or alcoholic beverages must be purchased through the club.
- As a family-oriented amenity with children present, foul or abusive language will not be tolerated. Patrons will be asked to leave immediately.
- Children can be on the court only when taking instruction or playing with adult supervision.
- Non-players can view activities from outside the fences but not on the courts.

### SOCIAL AND FAMILY PROGRAMMING

Each year the Golf Guide contains all the programming for that year, including Couples Events, the Mordoh Cup, Ladies' Day, the annual Epperson member/guest tournament, etc. But in addition to our golf and tennis programs, we offer a variety of activities that can include the whole family.

We sponsor buffets and other activities for holiday events, such as Memorial Day, July 4th, and Labor Day as well as other popular holidays. During the cooler months adult programming includes bingo night, euchre tournaments and other ways to social and meet other members.

We continue to put family friendly events on the calendar so please check your emails!



# Club Policies

Our Club Policies have been written to ensure that we operate in accordance with all federal, state, and local laws regarding business and employment practices as well as our by-laws, and they are not unlike policies that you would find at any other organization. These policies have been written to ensure a positive and safe experience for members, guests, and staff.

## MEMBER BEHAVIOR

Our goal is for members and their guests to have an exciting, pleasant, and satisfying experience to keep them as members and promote the Club to others. Any member who disregards our Club rules, whether it pertains to lack of dues payments or violations of published guidelines; behaves disrespectfully towards other member, guests, or staff; or causes a disruption on the course, courts, or within the Clubhouse, is subject to disciplinary action, which could include suspension or termination of membership. These issues will be reviewed and decided by the Board of Directors.

## EQUAL OPPORTUNITY FOR EMPLOYMENT AND MEMBERSHIP

We are an equal employment opportunity employer, and employment decisions are made without regard to race, color, sex, religion, national origin, age, disability, sexual orientation, or any other category protected by federal, state, or local law. Employment decisions include such activities as hiring, disciplining, pay, termination, promotions, etc. We operate in compliance with all federal, state, and local laws regarding employment opportunities.

This policy also applies to members and prospective members. No decisions regarding applications, conformance to policies, or similar decisions will be made without regarding to race,

color, sex, religion, national origin, age, disability, sexual orientation, or any other category protected by federal, state, or local law.

## HARASSMENT POLICY

This Club does not condone nor will it tolerate harassment of any member, guest, or employee of any kind – whether sexual, racial, religious, or other type – by any other individual at the Club, regarding of position. Additionally, we will not tolerate this type of behavior by those who are associated with our workplace, such as customers and suppliers.

Harassment is defined as unwelcome or unsolicited verbal, physical, or sexual conduct that interferes with an employee's job performance or that creates an intimidating, offensive, or hostile work environment. Harassment also includes (but is not limited to) acts of epithets, slurs or negative stereotyping; threatening, intimidating or hostile acts; and/or denigrating jokes and displays or circulation (including by e-mail) of written or graphic material that denigrates or shows hostility or aversion toward an individual or group.

Sexual harassment includes unwelcome sexual advances, requests for sexual favors, and all other verbal or physical conduct of a sexual or otherwise offensive nature where submission to such conduct is a condition of your employment, or submission or rejection of such conduct is used as the basis for decisions affecting your job.

If you believe that you have been subjected to any form of harassment, please contact the General Manager of the Club or the Board President. A prompt investigation will be conducted and appropriate action taken. Your complaint will be kept confidential to the maximum extent possible. No one who brings a harassment complaint, in good faith, will be subject to any adverse action for doing so.

If the Club determines that a member, guest or employee is guilty of harassment, appropriate disciplinary action will be taken against the offending individual, up to and including termination of membership, future ban from the Club, or in the case of employees termination of employment. Anyone found, after appropriate investigation, to have filed a false accusation with malicious intent will be subject to disciplinary action up to and including termination.

## ZERO TOLERANCE: WEAPONS/FIREARMS

Any type of weapon or firearm are strictly prohibited anywhere on our property, including grounds, course, courts and Clubhouse. This policy applies to members, guests, and staff. This is a zero-tolerance policy and violations will result in disciplinary action, up to and including suspension and/or termination of membership or employment.

## CONFIDENTIALITY

All employees are expected to protect our members' right to privacy and confidential information with the highest possible regard.

The maintenance of confidentiality related to the operations of and the business conditions of Broadmoor is critically important to our competitive position. Information that is made public, such as that found on our web site or in our promotional materials, is not considered confidential. However, board members and employees are expected to keep confidential company information. Any employee found to be sharing information with unauthorized persons will be subject to disciplinary action or possible dismissal.

All Board of Directors members and Club employees are required to sign [a Non-Disclosure and Confidentiality Agreement](#).

# Board of Directors

## AS PER OUR BY-LAWS:

The Board of Directors shall consist of a minimum of seven (7) directors and a maximum of Thirteen (13) directors, with the exact number of directors specified from time to time by resolution of the Board of Directors. Each director shall serve for a term of three (3) years. The term of office of directors shall be staggered by dividing the total number of directors into three (3) groups. The groups shall be as near equal in size as possible. One group of directors shall be elected at each annual meeting of members. In addition, the immediate Past President of the Board of Directors shall continue to be eligible to serve on the Board of Directors as an honorary director for two (2) years.

At each annual meeting of the members, the Board of Directors shall present nominees for the office of director. In addition to those individuals nominated by the Board of Directors, any member may nominate a member to serve as a director. The directors shall be elected at the annual meeting of the members by a plurality of the votes cast by the members. Despite the expiration of a director's term, the director continues to serve until a successor is elected and qualifies, or until there is a decrease in the number of directors.

Our by-laws do not allow for nominations from the floor. This is important because nominees presented by the Board of Directors and/or other members of the Corporation shall have demonstrated their ability to fulfill the duties of a director through a) previous active participation on a Board Committee and being nominated by the Committee Chair; b) recommendation by a director or member to fulfill a professional need of the Board; c) demonstrated commitment to the long-term success and vision of the Club by participation in Club events, volunteering to assist the Board of Directors or management when needed, and (d) being in good financial standing with the Club Rules.

Potential board members are interviewed by a member of the current board to ensure an understanding of the duties, responsibilities, and time commitments for each board member.

## BOARD OF DIRECTOR OFFICERS FOR THE 2022 TERM:

- Jan Frazier, President
- LuAnn Humphrey, Vice President
- Todd Sermersheim, Secretary
- Dave Jongleux, Treasurer
- Phil Genetos, Governance
- Nathan Warfel, Past President



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