

GOLF AS GOOD PARTNERS AND CITIZENS IN KEEPING EMPLOYEES AND CUSTOMERS SAFE

- We respect the difficult position the state and Governor Herbert are in to simultaneously keep the economy going and our citizens safe.
- Golf course owners and operators in Utah are highly supportive of the efforts to minimize the spread of COVID-19.
- Operational controls at golf courses are continually established in accordance with OSHA, CDC, Utah Department of Health and other federal, state and local authorities.

HOW GOLF COURSES ARE DIFFERENT FROM RESTAURANTS, BARS, GYMS, ETC.

- The clubhouse, pro shop and/or restaurant operation is just one small part of the footprint of a
 qolf course.
- We believe the fields of play, which typically represent over 130 acres of open space land, should be treated differently.
- The opportunity for social distancing on a golf course is much like taking a walk through one of our state or local parks.
- Golf courses can remain open for play (a wonderful and socially distancing activity for everyone to enjoy), and operators can take all the necessary precautions to keep staff and golfers safe.
- Whether utilizing a cart or walking, playing golf oxygenates the body, improves posture, and provides a place to enjoy fresh air.

PRECAUTIONS TAKING PLACE AT GOLF FACILITIES NOW

- Golf course operators all over America have been taking extra precautions to ensure playing golf is a safe experience that comports with all health advisories and recommendations by the CDC.
- Golf courses are adjusting the food and beverage operations to comply with all suggested and mandated restrictions, such as limiting all business to take-out food service.
- The golf industry has developed specific operations protocols that support the directive of the CDC for both "safe distancing" and environmental and sanitation management.
- All major golf organizations are sharing best practices with the entire industry.
- For employees, these protocols include but are not limited to:
 - Educate staff on hygiene, sanitation, and food handling to learn about epidemic prevention and control.
 - Educate staff to recognize the symptoms of COVID-19 and to act responsibly if they detect or exhibit symptoms.
 - All staff to wear protective gloves.
 - Encourage golfers and staff to refrain from handshakes. The tip of the cap is an accepted courtesy. Some are recommending arm bump vs. fist bump.
 - Maintenance staff precautions: see further below
- For guests, these protocols include but are not limited to:
 - Provide clear professional signage informing guest of operational changes and encourage recommended sanitation practices.
 - Restricting clubhouse for the sale of "to go" food and beverage.
 - o No social activities.
 - Increasing the time between tee times.
 - o Limiting group activity size in accordance with state and local guidance.
 - Mandatory single cart use.
 - Modifying the driving range hitting areas to ensure minimum 6ft separation between players.
 - Removal or disconnection of water coolers or water dispensing units.

- o Ensure restrooms are more frequently cleaned and sanitized.
- Ensure golf carts and other rental equipment are properly sanitized before issuing to customers.
- Ensure approved antimicrobial products are used for all sanitation procedures

MAINTENANCE STAFF CONSIDERATIONS

- Flagsticks always sanitized and are to remain in cup at all times
- Raise cups 1", turn cups upside down or use a cut pool noodle
- Remove all ballwashers, rakes and water coolers
- No sharing of utility vehicles
- Staggering of staff starting times to reduce employee contact points
- Sanitize all hand tools
- Keep a 6 ft social distance at all times
- Gloves are mandatory at all times
- Eliminating time clocks or assigning management/one individual the responsibility of punching employees in/out
- Increasing communication with owners/green committees/members/golfers/etc. regarding altered golf course management practices
- Adjusting management practices (reducing mowing, cultural practices, etc.)

WHAT GOLF MEANS TO UTAH (Utah Economic Impact Study, January 2014)

- 3.7 million rounds played
- \$400 million in direct economic impact
- \$805.6 million of direct, indirect, and induced economic output
- 120 courses equaling 9,625 direct, indirect, and induced jobs
- \$250.1 million in wages and benefits; and
- Golf supports the state's tourism industry, attracting travelers to different parts of the state and
 offering an outdoor recreational activity that complements other popular tourist activities. The
 game brings visitors to the state, drives new construction and residential development, generates
 retail sales, and creates a demand for a myriad of goods and services.
- Golf championships also drive tourism. For the past few years, Utah has hosted the Korn Ferry Utah Championship at Oakridge Country Club. Other events: Utah State Am and the Utah Open.

RESOURCES FOR EMPLOYERS AND EMPLOYEES

- Coronavirus.utah.gov
- Center of Disease Control Interim Guidance for Businesses & Employers cdc.gov
- Utah Labor Commission laborcommission.utah.gov
- Utah Department of Workforce Services jobs.utah.gov
- Golf Course Superintendents Association of America gcsaa.org
- Utah Golf Course Superintendents Association ugcsa.org
- National Golf Course Owners Association ngcoa.org