

We are happy to announce that the Outdoor Pools of Brunswick Forest will be opening Wednesday, June 3rd, by reservation only, with restricted occupancy initially, as part of the Safer at Home Phase, Phase 2, in NC.

With current conditions and protocols that would need to be implemented, the Splash Café will remain closed. The gyms, the indoor amenity areas and indoor pool will also remain closed at this time.

A pool reservation system will be used to abide by the NC Dept of Health & Human Services guidelines for safely reopening the outdoor pools at both the Fitness & Wellness Center and Hammock Park pool.

- 1. The Fitness & Wellness pool will initially open for 80 residents per time slot.
- 2. The Hammock Park pool will initially open for 33 residents per time slot.
- 3. At this time, **no guests can accompany property owners** to the Brunswick Forest pools. This is a temporary measure to ensure as much resident use as possible.
- 4. Registration information will be sent out by mid-day Tuesday.

Please note: <u>The limited reservation occupancy and timeslots are only a temporary measure in this first phase of opening the pools</u>. Occupancy will be re-evaluated depending on several factors to include staff capacity and Governor mandated distancing restrictions.

We look forward to adding more timeslots soon.

Social Distancing:

- Each property is required to have a COVID Waiver on file prior to entering the pool area. This will be verified at Check in. Everyone will have an opportunity to sign the waiver when registering online for pool time.
- Everyone is required to WEAR A MASK to check-in; this can be removed after entering the pool area.
- Remain 6 ft. from staff and anyone not living in your household at all times. Please adhere to CDC Social Distancing guidelines while waiting to enter the pool, while in the pool, and while relaxing on the pool deck.
- The ONLY access to the Fitness & Wellness pool will be through the gate closest to the Community Commons.
- The ONLY access to the Hammock Park pool will be through the main gate.
- For each facility, the reservation occupancy equals the number of chairs that will be available in order to accommodate current Heath Department social distancing guidelines. To allow for social distancing, pool-side lounge chairs have been separated, by 6 ft. with some in groups of 2. If you move a chair to be closer to your family unit, etc., please remember to return it to the original location before leaving.
- We ask that you start gathering your belongings at least 10 minutes before your time expires so the Brunswick Forest staff has the entire hour to clean between timeslots.
- Please be courteous and expect that it will take time to check in.

Reservation Parameters:

- Detailed Registration Instructions will be sent out by mid-day Tuesday.
- It is required that every person entering the pool gates has a reservation. This includes registering young children and infants for an accurate headcount.
- You will register household members online.
- This is a similar process to what other large-scale HOA's in the US are utilizing.
- <u>Initially</u>, there will be 3 reservation timeslots in 2-hour blocks every day for each pool.
 - o 9 AM 11 AM Open Swim
 - 11 AM 12 PM Closed for Cleaning
 - o 12 PM − 2 PM Open Swim
 - 2 PM 3 PM Closed for Cleaning
 - o 3 PM 5 PM Open Swim
- To accommodate as many swimmers as we can, given the limited occupancy guidelines, each Brunswick Forest household is limited to a total of 3 reservations per week (Mon-Sun week). Anyone that no-shows twice, will be restricted from future reservation timeslots. Time between reservations per family is 48 hours.
- The plan is to increase timeslot availability once we can demonstrate that this process is working.
- In the hour between reservation timeslots, the Brunswick Forest staff will be cleaning the facility, chairs, tables, frequently touched areas, etc. The facilities and outside bathrooms will also be cleaned by a professional cleaning service each night.
- We recommend that **Residents bring their own hand sanitiz**er and follow NC Executive Orders, as well as Health Services and CDC guidelines.
- Towel Service & Locker Rooms will not be available at this time.
- No guests will be allowed at this time, only family members within your household.
- Remember: **NO GLASS** at the Pools; Please NO Food or Drink in the water at Pools.
- As a reminder, all pool programming has been suspended for Phase 2.

Additional Information:

It is important to note that the initial restrictions are fluid and are in place with the best of intentions to reduce the risk for the Members of the Association and the staff. **The intent is to open availability,** once we can determine that the established procedures are manageable, and as soon as NC guidelines are adjusted when COVID conditions improve.

We request each person's understanding that everyone is working together through these unusual times during a pandemic. We have a plan, will manage this plan, and will amend the plan as needed. There are not any rule books out there, but there are guidelines to consider. We hope this is a helpful update and that everyone continues to stay safe and be vigilant in following CDC and Health Department guidelines.

Wear a Cloth Face Covering Wait 6 ft Apart Wash your Hands Often or use Hand Sanitizer

Pool registration is through Court Reserve @ https://app.courtreserve.com/Online/Portal/Index/6083.