
Turfwerks Service Technician

Job Summary

With little or no supervision, the technician must perform maintenance and repair to all equipment sold by Turfwerks in a skilled, safe and professional manner. This position requires an employee to possess a high degree of independent judgment. The technician reports to the service manager.

Position Details

- Full-time position with benefits
- 8:00-5:00, Monday through Friday
- Extended seasonal hours, overtime and Saturdays
- Occasional day and overnight travel, as required

Duties and responsibilities

- Maintain a clean and safe work area, adhere to all safety procedures
- Wear and use all safety equipment and uniforms recommended and required by Turfwerks
- Maintain positive customer relations through professional interactions with customers
- Maintain paperwork documentation of work performed (work orders) in a complete and timely manner on a daily/job basis as well as documentation of labor
- Using a high degree of independent judgment is responsible for the safe maintenance and repair of a variety of equipment. This includes mechanical, hydraulic, gas, diesel, and electrical systems
- Ability to diagnose all equipment without supervision
- When necessary and without supervision, accurately order needed parts using reference material as required, including communication with parts and service dept. employees
- Must supply own hand tools, specialty tools supplied by employer where needed
- Activities require handling and grasping with the hands when performing repairs or maintenance of equipment by using hand tools, power tools, air tools, nuts, bolts, small parts
- Frequent lifting of 25 to 75 lbs
- Ability to bend and kneel for extended amounts of time
- Ability to work well with team members
- Attend service schools, as required
- Must adhere to company policies and procedures
- Additional tasks assigned by service manager or supervisor as needed

Skills Required

- Good verbal and written skills
- Valid, clean driver's license

- Clean criminal background
- Clean random drug testing
- Working knowledge of computers and aptitude to learn Turfwerks' computer system
- Good working knowledge of tools
- Good mechanical aptitude
- Problem solving/decision making skills
- Working knowledge of diagnostic equipment and procedures, and where applicable, use of laptop computers
- Working knowledge of diagnostic schematics and diagrams
- Time management skills
- High school diploma or equivalent
- One to two years of experience in repairing/maintaining equipment or trade school graduate

Personal Characteristics

Neat and clean appearance, accurate, tactful, self-starting, organized and controlled with an ability to work with people.

Work environment

Fast paced, friendly work environment with customer service being the number one priority.

Salary Range

\$23.00 per hour up to \$25.00 per hour ... Overtime – time and a half over 40 hours.

Vacation Time

Starting at two weeks. Four weeks maximum.

About Turfwerks

Turfwerks, based out of Johnston, Iowa, is a leading distributor of golf course and turf equipment. Operating in nine Midwest states, the company sells new and used whole goods to clients, including parts and service. Clients include golf courses, sports complexes, municipally operated parks and recreation facilities, University athletic fields and commercial landscaping businesses. The company is entering its 14th year in business, and operates out of five service locations: Eagan, MN; Johnston, IA; Omaha, NE; Sioux Falls, SD; and St. Louis, MO.

To learn more, please check out our website at www.Turfwerks.com.