**GOLF OPERATIONS COMMITTEE MEETING**

**JANUARY 2, 2020**

Rick Laboda, Chairperson, opened meeting 3pm

In attendance:

Committee members---Tim McGilloway, John Prior, Wendy Kieding, Joe Latina

Sub-committee members—Vangie McGilloway, Donna Pacheco, Mike Roye, Jamie Fisher, Margie Stellar, Dave Szymanski, and by phone- Bill Freeman

Board Liaison- Ed McQuaid, Head Professional-Scott Gottko, GM-Rod Kooker

**1-** Welcome and Intros.

**2-** December 2019 minutes approved by committee.

**3**- Confirmed meeting dates for 2020—1/2, 2/5, 3/5, 4/2, 5/7, 6/4, 7/2, 8/6, 9/3, 10/1, 11/5, 12/3. All meetings at 3:00 pm. All are Thursday with exception of 2/5 which is a Wednesday.

**4**- Member concerns---

a) Social member wanting course and practice access. Doesn't understand membership comes with property purchase—or not. This is an HOA issue—Rod to address with resident,

b) Cancelation policy on cart path only days. GOC agrees that members should not be charged point for cancel on day of play when **entire** course is CPO—will propose to BoD for approval and amendment of cancelation policy.

c) Men’s Interclub request for funding. GOC recommends that club fund the refreshments post-match for home Interclub events. Is practice at other clubs. Interclub now fully inclusive for qualified members—previously, players paid for 'visitors' during home matches. Will come from Scott's budget--$1000--split three home matches ($333.33), 16 players per match.

**5**- BoD reserves vote update. Vote still short on 'pooling.' Committee to continue to encourage membership to vote.

**6**- Updates from Head Professional. Billing for service agreements will be charged or mailed out 1/3/2020. POS system update is working well. Fee management is under control (multiple player categories—transfer, guest, immed. family, etc.) Scott to continue weekly email reminders---many 'returnees' have not stayed up-to-date on policies and changes.

**7**- Hole 13 hazard access. GOC to make recommendation to Greens committee for 'stay out' signage on right side of hole, including bulkhead area. Add to May update cadence?

**8**- Handicap update and WH 2020 review and roll out.

-WH 2020. Scott to attend BNLGA meeting and review. Scott will be educating membership as a whole via clinics, meetings, etc. Information forwarded to Communications committee for web site posting.

-Reminder that transfer members must have a BN GHIN # to play in leagues and events.

**9**- Staging area transition plan. Evaluation is still under way. Many suggestions, but what would be of great help would be if more members stored their clubs at the club house. “Traffic Circle” by ice and snack shop to receive one-way signage in coming weeks.

**10**- Reminder on proper reporting of violations. All witness of violations should be reported to Pro shop, take no action on your own. If Pro Shop closed report to roving officer.

**11**- Next meeting Wednesday, February 5, 2020 at 3:00 pm.