

Newsletter Date

# **At Your Service**

#### October 2023

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## Hello and welcome new and renewing members to the NY Winter Tennis Club's 2023/2024 season.

# **Club Openings**

#### OCT 14th North and East Sites

East Bubble, 230 Cassandra Blvd: hours 7am – 11pm North Bubble, 2975 Don Mills Rd West: hours 7am - midnight

#### **Oct 21st South Site**

South Bubble, 120 Bond Ave: hours 7am – midnight (Use Duncairn Rd to enter parking lot)

# Bookings and Requests Rules

The booking system lottery is now open with the first lottery taking place on Saturday, October 7. Please remember to give the system several options by expanding your time and location requests. Both single and doubles play are permitted.

## <u>Please note when making a request, latest is the time</u> <u>you could start your last hour of play.</u>

You are not permitted to make a 2-hour singles' booking 7pm, 8pm or 9pm Monday to Friday. Please remember making a singles request with the intention of playing doubles is not permitted and could result in the booking being deleted from the system. Requests, as with PCT courts, that are booked as singles, you will be charged 2 guest fees along with the court if you play doubles.

You must add all names into the booking request. If you apply for singles play in the lottery you are expected to play singles. There will be no chits signed to minimize interaction and all names on casual booking will be invoiced. How to place booking document: <u>How-to-place-a-Booking-short-version-2022.pdf (cybergolf.com)</u>

Players can only be on one request per day.

# Court Time and Buzzers

Please note that the court change overtime is on the hour with a 2-minute warning that your time is almost up and it's time to vacate the court. There are no free or empty courts. Always assume at the end of your allotted court time someone else is coming on. The 1<sup>st</sup> buzzer tells you your court time is almost over. The 2<sup>nd</sup> buzzer means time to leave the courts. You do not stay on court waiting to see if someone shows up. You leave at the end of your courts as you walk by.

## **Guest Fees**

Guests are allowed four prime time hour visits per season (location does not matter 4 times only) in prime time hours 9am - 10pm weekdays and 8am - 10pm weekends.

Member must bring guest to front desk and register them by providing full name and a contact number where this information will be recorded. ID may be required.

The guest fee is \$15 per guest plus hst.

New for this year. The guest fee may be charged immediately to your account after a successful lottery.

## **House League**

House League registration will begin soon. Watch your email for the sign up information.

Ladies house league is on Mondays at the North bubble starting at 12 noon. There are 2 dates for Ladies gradings at the North Bubble Monday October 16 or Monday October 23<sup>rd</sup>.

Click here to register for the Ladies house league.

The men's house league is on Wednesdays at the East Bubble and runs 12-2 and 2-4pm.

Lookout for the announcement for gradings coming soon.

#### Lessons

We will once again be offering private, semi private and adult group lessons. Our head pro is Tyler Prescott. He is one of the top coaches in Canada and has won the Coaching Excellence award several times as well as the 2018 Coach of the year. We are proud to have him with us. He concentrates his efforts on the development of high performance juniors. He has several assistant pros capable of giving you great private or group lessons. A list of Pros and contact info is available online under lessons.

Watch your email for notice of Tuesday, Thursday and Saturday group lessons that will take place at the East Bubble.

## **Round Robins at Bond Park this winter 6-8pm**

The Club will run Round Robins most Saturday evenings at Bond Park, the South bubble. There will be Ladies doubles, Mixed doubles, Men's double and we will rotate throughout the winter.

Throughout the winter you will not be able to attend round robins in consecutive weeks. The objective is to give as many players as possible a chance to get into these round robins. **Registration for all round robins will** be online through the request section. Go to add an event request where you will be able to register up to 2 weeks in advance throughout the winter. Once full they will not show in the add an event request section.

Exception to the 2 weeks advance registration is the first 3 round robins are now open.

These will be Mixed Doubles. Once each round robin is full you will not be able to see that event unless a member deletes the request. You will only be permitted to sign up for only 1 of these round robins in order to allow as many players as possible to join in.

> <u>OPENING 3 ROUND ROBINS</u> Mixed Doubles Round Robins Saturday October 21, 28 and Nov 4<sup>th</sup> 6 - 8pm at Bond Park

## **Profiles**

We ask that all members review their profiles on the online booking system to make sure we have the right contact information for you. Especially check that we have the correct email address, as we will contact members primarily by email. You can also change your password at any time on your profile. Please note if you do change your password this could take up to 30 minutes before your new password will become active.

# I Need an Opponent List

The 'I Need an Opponent' sign up is available on the members side of the website for those who are interested in finding new members to play. The list was completely cleared, and only shows current registrations. So, if you who were on the list in previous years and wish to remain on the list, please reregister. The I Need an Opponent list can be found on our website by going to Club Items.

If you wish to register for the I Need an Opponent, log into the website and click on the I need an Opponent tab at the top where you can register as well see a list of players already signed up. We will update regularly.

# **Credit Card Details**

The North York Winter Tennis Club does not store credit card details. Each time you play the court fee is charged to your member account. You will still have to pay for the court fee. The safest way to pay is online from the website by going to Pay your Account. Member Charge max limit will be \$250 per member this season. Mandatory payment will be required at times to maintain this limit or suspension of playing and booking privileges may be put in effect.

We do accept cash, cheque, or credit card on site but prefer online to minimize contact.

# **Cash Policy**

Desk Clerk staff can only accept a maximum of \$100 cash for any payments. This has been brought in to protect our staff. If you wish to pay more than \$100 this can be done by debit card, credit card or by cheque.