



# **Table of Contents**

Mission Statement, Vision Statement, and Core Values	Page 1
Hours of Operation	Page 1
Contact Information	Page 1
Meet Our Team	Page 2
Navigating the Club Website	Page 3
Member Billing and Accounting	Page 4
Club Communications	Page 4
Membership Information	Page 5
Club History	Page 5
Golf at La Grande Country Club	Page 5 -7
Event Rentals	Page 7
Club Events	Page 7
The Ladies Association	Page 7
Board of Directors and Club Governance	Page 8
Feedback and Suggestions	Page 8





# Mission Statement, Vision Statement, and Core Values

These are the values that LGCC strives to live and play by every day.

**Mission Statement:** Provide an exceptional experience by combining our beautiful location with excellent facilities, programs, and services for the enjoyment of our members.

**Vision Statement:** Continue the tradition as the first choice for those seeking the best golf and social experience in our area.

#### **Core Values**

To respect fellow members and staff

To be a family-friendly and welcoming membership

To have outstanding facilities, amenities, and services

To keep a balance between quality and value

To be fiscally responsible

To promote the game of golf for all ages.

# **Hours of Operation**

The Clubhouse and Golf Shop are open year-round, but hours vary seasonally. Please visit the website for current hours of operation. Hours are also available in The Divot. All hours of operation are subject to change per member usage and weather.

# **Contact Information**

Main Phone/Golf Shop: 541-963-4241

**Bar/Clubhouse:** 541-663-8772

**Accounts Office:** 541-963-3806

Fax: 541-963-3891

Email: lagrandecountryclub@gmail.com

Physical Address: 10605 S. McAlister Road, Island City, OR 97850

Mailing/Billing Address: 10603 S. McAlister Road, Island City, OR 97850

## **Meet Our Team**

## **General Manager-Director of Golf: Stuart Smart**

PGA Professional Stuart Smart is one of the best golf instructors around, and if you are looking to improve your swing, he is your guy! Even in the cold of winter, he can give you a lesson on the Sky Trak Golf Simulator to keep you fresh for the season. An expert at golf club fittings, he can fit you for the perfect set. Stuart diligently oversees all aspects of LGCC and is always available for our members.

Phone: 503-314-8072

Email: smartgolf1@gmail.com

**Greens Superintendent: Brent Austin** 

Brent and his crew work hard all year to make our course beautiful and a pleasure to play on.

Phone: 541-963-4241

Email: brentaustinlgcc@gmail.com

**Accounts Manager: Katy Budlong** 

Katy is always available to answer questions regarding your membership account and general Club information or assist in any way she can.

Phone: 541-963-3806 Email: lgcc@eoni.com

# Bar Manager-Event Coordinator: Ciara Griffee

Ciara and her staff strive always to provide exceptional service to our membership. And if you are looking to rent the Lower Clubhouse for a private event, she will ensure your event is everything you could imagine.

Phone: 541-663-8772

Email: ciara.griffee@gmail.com

New Member Liason: Alan Keffer

Alan is an integral part of LGCC, and has been an employee/member for over forty years. He or another representative will be in charge of your new member orientation and is always available to answer any questions you may have about the Club or golf.

Phone: 541-963-4241





# **Navigating the Club Website**

Our website has a wealth of useful information, and we encourage all members to visit the site and utilize its features. All members are set up with an account upon joining and will receive an email with login information. If you do not receive this information, please contact Katy Budlong at 541-963-3806 or lgcc@eoni.com.

# **Getting Connected**

#### Visit www.lagrandecountryclub.com

- Click MEMBER LOGIN located at the top right of the screen
- Enter your login information. Your username will be your member account number, and your
  initial password will be the same (your member account number). Once you have logged in, you
  can change your password, update your membership information, and access your online
  statement.

## **Club Wifi Access**

**NETWORK:** LGCC member **PASSWORD:** memberfree

Helpful Links on the Website: Members Only Section

Calendar: See all upcoming events, tournaments, course closures, and other important dates.

Newsletters: Access our Club newsletter, The Divot, for current news and other important information.

**Update Profile:** Update your contact information. This is very important to keep updated in order to receive Club notices and account information.

**Directory:** An online directory of our members, including addresses, emails, and phone numbers. Please keep your information current by updating it on the UPDATE PROFILE portion of the website.

**View Statement:** This page directs you to our online statement system, where you can view and print statements and view purchases made in the golf shop or bar.

**Policy Manual and By-Laws:** The Policy Manual and By-Laws guide the Board in the proper governance of the Club. Please review these documents for a full understanding of all rules, regulations, and policies of LGCC.

**Board Meeting Minutes:** Minutes are posted once approved by the Board.

# Other Helpful Information on the Website:

- Memberships
- Clubhouse/Bar
- Golf
- Tournaments and Leagues
- Golf Instruction
- Junior Golf
- LGCC Events
- Event Rentals
- LGCC Business Page
  - Sign your business up today!



# **Member Billing and Accounting**

**Member Statement:** Statements are generated at the beginning of the month, and a notice is sent via email. We encourage all members to sign up for paperless statements, but we will accommodate paper statements if needed.

**Payment Due Date:** Payments are due on the 15<sup>th</sup> of the month. A finance charge of 1.5% per month will be applied to all past-due accounts. Please review the policy manual for complete account information.

**Payment Options:** We offer automatic withdrawal via a checking or saving account. Forms are available in the golf shop or on our website and can be returned to the Accounts Office at Igcc@eoni.com or dropped off in the Golf Shop. Please contact Katy Budlong at 541-963-3806 with any questions.

Payment Mailing Address: Please mail all payments to our locked mailbox at the address below.

#### **Mailing Address:**

La Grande Country Club 10603 S McAlister Road Island City, OR 97850

## **Club Communications**

We utilize several avenues to communicate with our members, including:

**EMAILS**: We frequently communicate via email from La Grande Country Club.

**THE DIVOT:** Our monthly newsletter, full of current information, is sent via email, available on our website, and mailed to those signed up for paper statements. Copies are also available in the bar.

**FACEBOOK:** Please like our page, and feel free to share with friends!





# **Membership Information**

## **Membership Categories**

- Family Membership: Adult couples or individuals and their children, 18 or younger or full-time undergraduate students, 23 or younger.
- Individual Membership: Individuals who certify that no other family member will enjoy LGCC privileges except as a paying guest.
- Associate Membership: Family or individual. All adults must be 18 to 30 years of age. Once the oldest person turns 30, the membership will automatically be reclassified as either a Family or Individual Golf Membership.
- Out of County Membership: A person (or persons) living outside of Union County for 12 months and not maintaining a residence or residing in Union County for any length of time.
- College Membership: Available on a month-to-month basis. No initiation fee, no charging
  privileges, and restricted playing times. All dues must be paid by the 10<sup>th</sup> of the month, or
  membership will be automatically canceled.
- **Social Membership:** Usage of all social aspects of the Club and tennis courts, excluding golfing facilities. No golf cart storage is available.



All memberships are billed an initiation fee of one month's dues, category dependent. This fee is placed into a savings account and is used for capital improvements for the Club and grounds.

# **Club History**

La Grande Country Club, a member-owned private Golf Course, was established in 1924 and opened at its present location in 1928. For over 90 years, this highly regarded nine-hole layout has been a true test for the best of the best and enjoyable for the beginner.

# **Golf at La Grande Country Club**

Please read the Policy Manual and By-Laws for a complete list of rules, regulations, and policies.

Stuart Smart, PGA, General Manager and Director of Golf

Phone: 503-314-8072

Email: smartgolf1@gmail.com

Golf Season: The official golf season is from May 1st to October 31st.

**Men's and Ladies' Days:** Ladies' Day is Wednesday, from 8:00 am to 12:00 pm, and Men's Day is Thursday, from 4:00 pm to 8:00 pm. Both are only in effect during the official golf season. During these times, members of the opposite sex may not be on the golf course but have full access to all other Club facilities.

**Member Guests:** Members may entertain out-of-county guests as often as desired. Local guests are restricted to not more than two (2) rounds of golf per year. Members hosting their guests will do so at a reduced rate. Guests paying their own fees will do so at the normal green fees rate unless the fees are charged to the member's account.



**Alcohol Consumption:** No outside alcohol is allowed on premises, and all alcohol must be purchased from the Golf Shop or Bar.

**Dress Code:** Members and guests shall wear appropriate golf attire at all times while on the course.

**Tournament Awards:** Tournament awards may be issued in golf shop credits, gift cards, or gift certificates. Gift cards do not expire, gift certificates expire one year from the date of issue, and golf shop credits will expire on December 31st every year. Any remaining golf shop credits may be redeemed for a gift card.

**Club Responsibility:** LGCC is not responsible for the property of members or guests or any injury or damage to a person or property caused by a member or guest.

**Tee Times:** Members and all guests must register and make tee times at the Golf Shop.

**Proper Conduct:** The General Manager or his representative shall have the authority to dismiss any member or guest from the premises for any conduct which, in their judgment, is prejudicial to the Club's welfare and shall report their actions to the Board of Directors in writing for their final decision.

Golf Clubs: Each player must have their own set of clubs.

**Groups and Play:** Groups larger than four are not permitted without the special permission of the General Manager or Golf Shop staff. Players must start on the No. 1 Tee unless permission is granted from the General Manager or Golf Shop staff. Slow groups must allow faster groups to play through.

**Golf Carts:** Gas carts are not permitted, except at the discretion of the General Manager. Golf carts can only be rented by a licensed driver, 18 years of age or older. If you are interested in a cart shed rental, please speak with Stuart Smart to get on the waiting list. Please read the Policy Manual for full golf cart rules and regulations.

**Temporary Greens and Tees:** These may be used at the discretion of management. Please follow all instructions to ensure the care of the course.

**Junior Club/Course Usage:** Juniors are an integral part of LGCC, and we are proud to have our own Junior Course. As juniors (under 18), some restrictions apply to ensure their safety. Please read the Policy Manual for full junior rules and regulations.

#### Members Care of the Course:

- All golfers should know and abide by the rules and etiquette of golf.
- All golfers are to replace divots if the divot is intact and has roots. Otherwise, the divot hole should be filled with sand and seed, as provided at the #1 tee box. All ball marks on greens are to be repaired as soon as discovered.
- All golf practice shall be restricted to a designated practice area. Please rake bunkers, replace divots, and repair all ball
  - marks before leaving your practice area.
    Players are asked to realize that
- maintenance is a necessity for a quality golf course. Please be respectful of the grounds crew.
- Shoes with metal spikes are not allowed.



**Fees:** Please see our website for current cart rental and greens fees.

**GHIN Handicap:** GHIN (Golf Handicap Information Network) is a service established by the USGA to provide handicaps for golfers. You must have a current USGA handicap to play in any tournaments at LGCC. The Golf Shop can help you set up your GHIN handicap if you do not have one already. You will be billed annually in January for your GHIN handicap.

**Golf Instruction:** Private Golf Instruction is an excellent way to improve your game. If you are interested in golf instruction, please contact Stuart Smart, PGA. 503-314-8072



**Junior Golf and Golf Camps:** The Club and Stuart Smart host Junior Golf and Junior Golf camps every summer. Junior Golf is held on Fridays for members only (and members' grandchildren). Junior Golf Camps are held one week per month in June, July, and August and are open to the public. Please visit our website, or contact Stuart Smart for more information.

**Tournaments and Leagues:** LGCC has several annual golf tournaments, including The La Grande Amateur and the Two-Man Best Ball, as well as Men's League, Men's Night, Ladies Day, and Couples Night. Visit our website for more information.

#### **Event Rentals**

The Lower Clubhouse is an excellent venue for weddings, class reunions, Holiday parties, and much, much more! If you are looking for a venue for your event, please contact Ciara Griffee, or visit our website for more information.

## **Club Events**

LGCC hosts several amazing events throughout the year, including the Annual Easter Egg Hunt, put on by the Ladies Association, the Member Christmas Party, held on the second Saturday of December, and the

Annual Halloween Trick or Treat event. During the off-season, we have BINGO, Poker League, The Ladies' Hand and Foot Tournament, and other fun events.

#### The Ladies Association

The Ladies Association consists of all female members of LaGrande Country Club. They encourage participation in weekly golf, monthly golf scrambles, and local/regional golf tournaments. They also organize and enjoy year-round card playing (hand and foot/bridge), monthly luncheons from May through December, and other social events such as the annual Easter Egg Hunt and the Spring Style Show. The Ladies also conduct annual fundraising activities which benefit the Club and its' members, such as the annual crab or prime rib feed, dessert auctions, and tournament hamburger and breakfast burrito sales. Information on current activities is on the ladies' bulletin board at the bottom of the stairs near the kitchen.

## **Board of Directors and Club Governance**

#### **Board of Directors**

La Grande Country Club is governed by a Board of Directors made up of eleven members elected from the membership, by the membership. Nine members elected from full-golf memberships, and the President and Vice-President of the Ladies Association. The Board is empowered to adopt rules and regulations deemed advisable for the government of the Board and to conduct the affairs of the Club, provided that the rules and regulations are set forth in the Policy Manual and not in conflict with the By-Laws. The Board also hires and supervises the General Manager and delegates the Club's day-to-day operations to the General Manager. A current list of Board Members is available on our website.

#### **Board Meetings**

Board Meetings are held on the third Wednesday of the month at 6:00 pm, and all members are welcome to attend. There is no Board Meeting held in December.

## **Bylaws and Policy Manual**

The Club is governed by the By-Laws and Policy Manual. These are available to all members via the member-only section of our website. Please review these documents for the rules, regulations, and policies of La Grande Country Club.

#### **Club Committees**

The Board of Directors appoints Committee Chairs to the six standing committees: Finance Committee, Greens Committee, House/Social Committee, Membership Committee, Policy and By-Laws Committee, and the Tournament Committee. If you are interested in being on one of the committees or running for a Board position, please speak with any member of the Board or Committee Chairs.

#### **Annual Board Meeting**

The Annual Board Meeting is held in April each year, usually on the last Wednesday of the month. During the Annual Meeting, voting for new Board Member positions is held, as well as committee reports from the six standing committees.

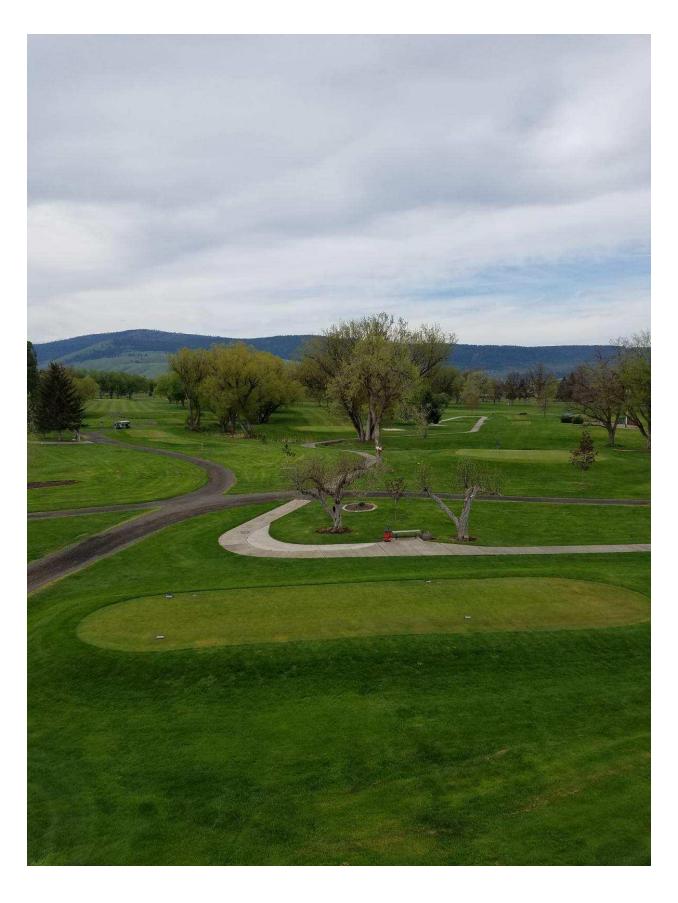
## **Annual Review of Membership Dues and Fees**

The Board of Directors, with guidance from the Finance Committee and General Manager, reviews membership dues and Club fees for potential increases. Dues increases, if applicable, will occur with April's billing.

#### **Feedback and Suggestions**

Member feedback, suggestions, and comments are always welcome. Please contact a Board Member or the General Manager (Stuart Smart) with any insight you have for La Grande Country Club.





Family Gathers Here