

Dalhousie Golf Club

The following pages provide you with helpful information on being a guest at Dalhousie Golf Club. Please contact us if you have any questions. We look forward to having you as a guest at Dalhousie Golf Club.

Sincerely,

Bill Morrow

Bill Morrow, PGA General Manager of Golf Operations





- Ranked in Rolex World's Top 1000 Golf Courses
- Golf Digest Top 135 Course in United States
- Ranked #1 Private Club in State of Missouri



Welcome to Dalhousie

Please use this reference guide to further enhance your experience at Dalhousie Golf Club.

4700 Cord's Way | Cape Girardeau, MO 63701 | 573-332-0818

Guest Information

Arrival

We ask that each golfer check-in at the Golf Shop upon arrival one hour minimum prior to your starting tee time. A member of the staff will get you directed to our practice facility, golf shop, and pavilion for food and beverage.

Club Charges

The club requires guest charges for all green's fees, cart fees, and food and beverage to be charged to guest home club (please provide member club number). Individuals may purchase merchandise from the Golf Shop using American Express, Master Card, Visa, and Discover. Forecaddies are required for all groups without a Dalhousie member in the group. Fee is \$80 cash plus gratuity. When arriving at Dalhousie, please see Pro Shop to register for a forecaddie.

Cancellation/ Rain-out Policy

If situations change and you find the need to cancel your plans for golf please notify us a minimum of twenty-four hours in advance to allow time to cancel the caddie arrangements. A \$20 per caddy cancelation fee will apply if a written cancellation notice is not received in advance. In the event of a rainout, guest fees are pro-rated. For details please check with the Golf Shop staff.

Guest Lockers

The full-service locker room is available for guest use during your visit. Guests do not incur an additional charge for utilization the locker room.

Caddie Rates (Based on 18-holes)

A commitment to the tradition of golf is evident throughout Dalhousie. That is why we proudly offer a world-class Caddie program, to enhance the experience that is truly Dalhousie. Guests are required to have at least one forecaddie with the group. Should you prefer to walk with caddies, a 72 hour advance request is required to schedule walking caddies. Not only does a caddie assist with the Pace of Play at Dalhousie, your caddie will ensure your round of golf is memorable at Dalhousie. The caddie base fee will need to be paid in cash at the time of guest check-in at the Golf Shop. The Caddie gratuity must be paid directly to the Caddie in the form of cash. The minimum suggested gratuity is based on the opinion of the service provided and your discretion.

Rental Clubs

Clubs are available for rental at the club. Dalhousie asks a minimum of a 72 hour notice that you will need clubs for rental. There is a \$40 charge for rental clubs.

Pace of Play

Pace of play is an important point for guests of Dalhousie. An 18-hole round of golf should last 4 hours and 15 minutes. This allows an enjoyable round of golf for everyone. We need you to assist the staff in maintaining a reasonable pace of play. The club will have Pace of Play coordinators on the course most of the time. The pace coordinators will only stop and approach a group if they are off the pace of play. The coordinator will ask that you regain your position on the course as quickly as possible.

Below are several Pace of Play hints:

• Play ready golf, when you are ready to hit and it is safe, hit your ball.

• Play the native as a Lateral Hazard. If you cannot find your ball right away, take a drop and a one stroke penalty.

• Play the tees that are appropriate for your ability level.

• If you're out of a hole, "pick up" and take the highest score allowable on that hole for your handicap.

Keep in mind that golf is a game of common courtesy. You may need to play faster than you are accustomed to playing to ensure everyone has an enjoyable round of golf.

Practice Facility

Dalhousie provides guests the opportunity to warm-up on our expansive driving range complete with a chipping and putting green. Practice balls are complimentary.

Manor/ Clubhouse

All guests are welcome to have lunch or dinner in our clubhouse. Business casual attire in the main dining room please. Golf attire and jeans are permitted in The Pub. Reservations are required – please call 573-332-0818.

Club Policies

Tipping Policy

Dalhousie is mostly a no tipping club. The exceptions are your Caddie. On occasion, if an employee goes above and beyond in the performance of a task, some guests may offer a small gratuity but at no time is one expected. Furthermore, there is a 18% service charge added to all food/beverage transactions.

Cell Phones

Cell phone ringers are to be silenced when on club property. Club policy provides for limited use of mobile phones in specific areas of the club and in a manor that is not disruptive to members. Mobile phone conversations are permitted in locker rooms, meeting rooms, and outside verandas that are not in use for dining. Discreet, nonverbal communication (i.e. text messaging, emails, and scheduling) is permitted throughout the clubhouse. Mobile phone use on the practice areas and the golf course is strongly discouraged. Texting is permitted as long as the phone is on silent.

Dress Code

Dalhousie requires proper golf attire. The following will better acquaint you with our expected dress:

- Denim of any color is not permitted.
- Gentlemen are asked to wear a collared shirt.
- Mock turtlenecks with a neck length of at least one and one-half inches are acceptable.

• Shorts may be worn but must not pass below the knees or be higher than four inches above the knee.

- Cargo shorts are not permitted.
- Please keep shirts tucked in and all headwear worn in the forward position.
- Women must wear a collared shirt or golf blouse.
- Tank tops, halters, and tee shirts are not permitted.

If you should have any questions regarding our dress code please contact the Golf Shop at (573) 332-0818.

Cottages



Each cottage is furnished with:

- 2 queen-sized beds
- Flat screen TV with satellite and DVD player
- Wifi
- Pull-out queen-sized couch
- Fireplace
- Kitchen area with table and chairs
- Wetbar
- Refrigerator
- Private bathroom
- Room Service available upon request
- Custom group events can be accommodated in Dalhousie's outdoor pavilion

Each room also has an attached screened porch area with patio furniture. Complimentary snacks are provided as well.

The quaint cottages are steps away from the driving range, practice facility, and pavilion.

Contact Information

Main Phone Line: (573) 332-0818

Fax: (573) 332-0805

Bill Morrow, General Manager of Golf Operations, PGA <u>Bill@dalhousiegolfclub.com</u>

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