# Member Handbook



2014 Edition

## The CandiaOaks Family

#### **Candia Woods**

313 South Road Candia, New Hampshire 03034 Est. 1994 (603) 483-2307

#### **General Manager & Director of Golf**

Ted Bishop, PGA tbishop@candiawoods.com Extension: 107

#### Head Golf Professional

Craig McLaughlin, PGA cmclaughlin@candiawoods.com Extension: 117

#### **Assistant Golf Professional**

Patrick Thornell, PGA pthornell@candiawoods.com Extension: 101

#### Executive Chef & Kitchen Manager

Doug Alderman dalderman@candiawoods.com Extension: 108

#### **Golf Course Superintendent**

Matt Evans mevans@candiawoods.com Extension: 105

#### Sales Manager & Wedding Coordina-

tor Christina Desjardins cdesjardins@candiawoods.com Extension: 116

#### The Oaks

100 Hideaway Place – P.O. Box 88 Somersworth, New Hampshire 03878 Est. 2004 (603) 692-6257

#### Director of Golf

Shaun Bishop, PGA sbishop@theoaksgolflinks.com Extension: 106

#### **Assistant Golf Professional**

Brett Smestad, PGA bsmestad@theoaksgolflinks.com Extension: 1

#### Food & Beverage

Director/Clubhouse Manager Neil MacLeod, CEC nmacleod@theoaksgolflinks.com Extension: 110

Golf Course Superintendent Steve Malloy smalloy@theoaksgolflinks.com

#### Sales Manager & Wedding Coordina-

tor Leslie Santiago Isantiago@theoaksgolflinks.com Extension: 103

## **COMGA Mission Statement**

The COMGA (**C**andia **O**aks **M**embers **G**olf **A**ssociation) mission is to create an atmosphere in which the game of golf, and CandiaOaks facilities, can be enjoyed to the fullest extent by our members and guests. Our commitment is to provide the highest quality facilities, programs, products, and services so that your time as a CandiaOaks member is pleasurable, memorable, and fulfilling. To afford fair and equal consideration for each and every member and guest, we ask that you familiarize yourself with the information contained within this handbook. Review the calendar of events as well as the other programs offered (Instruction, Jr. Golf, etc.) will help you organize your time and level of participation.

We will also be featuring this handbook on the member websites of both Candia Woods and The Oaks. We will be using our member database to communicate information on member tournaments and upcoming events throughout the season. These handbooks will also be available in the golf shop for those of you who do not have access to a computer.



COMGA Logo

## **Welcome from Peter Harrity**

Welcome to 2014 CandiaOaks membership.

On behalf of ownership and staff I can tell you that we all look forward to making this your best season ever as a CandiaOaks member... thanks for being with us!

Your membership is truly unique — complete privileges at two golf facilities; each of which has its own identity, but both have staffs that pride themselves in providing the best possible member and guest experience.

I urge you to take full advantage of your '*Two Club*' membership; get out to both facilities and play as often as possible at each course.

At Candia Woods — Enjoy the wide fairways and side bunkering of the Phil Wogan design course... savor the pub style menu in executive chef Doug Alderman's Clearing grillroom — with eight on draft... receive gracious pro shop treatment from head professional Craig McLaughlin and his team.

**At The Oaks** — Take the challenge of the tight bunkering and the fast greens of the Brad Booth design course... relish the fantastic view from the deck while you enjoy the special cuisine prepared by the Hideout Grill staff — *16 on draft*... and allow director of golf Shaun Bishop and crew to accommodate your every golfing need.

One membership — '*Two Clubs*', but staffs that work together. You'll find that this season's member events calendar is a true mix of activity at both courses... including the annual 'Invitational Member Guest'. This year, the most popular member tournament, will have the opening round at Candia Woods and the final day's play at The Oaks.

Of course, whether you're at Candia Woods or The Oaks, you have access to exceptional grass tee ranges, practice chipping greens and lesson programs from some of the state's most exceptional PGA professionals.

Before closing I'd like to share with you my pride in our staffs; they are dedicated, committed and will do whatever it takes to help make your time with us special.

Again, welcome to 2014 CandiaOaks membership... enjoy!

Yours in golf,

Peter Harrity

P.S. I am always available; feel free to call me at my personal cell #603.396.4599

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## **Traditional Membership**

**Weekday Golf Membership Classifications** – CandiaOaks is proud to offer Individual, Individual 55plus, Couples, Couples 55 plus, and Family Memberships. Individual membership privileges apply to only that individual. At least one person must be over 55 years of age to qualify for a Couples 55 plus membership.

#### Weekday Golf Membership Benefits

- No additional greens fees on weekdays at both Candia Woods and The Oaks
- No additional greens fees on weekends after 4pm
- Seven day advanced tee time reservation (The public is allowed five days advanced booking)
- Six free gust passes
- Special member cart rates (see below)
- Reduced fees for accompanied guests
- Special weekend tournament greens fees
- Handicap
- FREE CandiaOaks dollars bonus (5% back on all purchases, not on the beverage cart)

**Full Golf Membership Classifications** – CandiaOaks is proud to offer Individual, Individual 55plus, Couples, Couples 55 plus, and Family Memberships. Individual membership privileges apply to only that individual. At least one person must be over 55 years of age to qualify for a Couples 55 plus membership. Full Family membership includes up to two children under the age of 19 and still in school, these children will be considered Junior Members.

#### **Full Golf Membership Benefits**

- No additional greens fees at both Candia Woods and The Oaks
- Seven day advanced tee time reservation (The public is allowed five days advanced booking)
- Six free guest passes
- Special member cart rates (see below)
- Reduced fees for accompanied guests
- Handicap
- FREE CandiaOaks dollars bonus (5% back on all purchases, not on the beverage cart)

#### Full and Weekday Member Special Cart Rates

Annual Individual - \$600.00 Annual Couple - \$1,100.00

#### **Daily Cart Fees**

18 Holes per person at Candia Woods & The Oaks - \$14.00 9 Holes per person - \$7.00

### **Evergreen Golf Membership**

#### **Evergreen Golf Membership Benefits**

- Pay no dues or fees
- Enjoy full member privileges
- Your membership deposit goes onto your own member/debit card
- Using your card, pay only for the rounds you play
- Always pay our lowest reduced rate for greens fees and carts
- Receive cash back on your member card with every transaction
- Handicap Card
- The value on your member/debit card never expires

#### **Evergreen Golf Membership Deposits**

- Individual Weekday \$550.00
- Couple Weekday \$650.00
- Individual Standard \$1,000.00
- Couple Standard \$1,100.00
- Family Standard \$1,200.00
- Individual Gold \$1,500.00
- Couple Gold \$1,600.00
- Family Gold \$1700.00
- Individual Dual \$300.00
- Couple Dual \$400.00
- Family Dual \$600.00
- Corporate \$1,500
- Additional Corp. \$500.00
- Student \$300
- Junior \$200
- Massachusetts \$350

### This unique membership is great for golfers who play fewer than 40 rounds of golf per year Evergreen Golf Membership Classifications.

- Weekday Provides individuals and couples with access to two award winning golf courses M-F
- Standard The original and still most popular, Individual and Couples seven day membership.
- Gold The best value for Individuals and Couples to enjoy all that CandiaOaks facilities have to offer.
- Dual A seven day membership that is offered to Individuals and Couples that belong to another club.
- Corporate A seven day membership for companies looking to entertain clients or employees to enjoy.
- Junior A golf membership intended to help golfers, under 18 years of age, enjoy the game and learn fiscal responsibility.

## **Dining & Functions**

#### The Oaks Golf Links

**Hideout Grill** – The Hideout Grill is the perfect Year round get away. Many selections include appetizers, soups, salads, sandwiches, pizza and entrees. Look for the daily lunch and dinner specials. The Hideout Grill features a full bar along with ten ice cold beers on tap. The hours for the Hideout Grill will vary according to seasonal demand and will be posted accordingly. After November 1st the grill is open Wednesday through Saturday.

**Grand Breakfast Buffet** – This occurs every Sunday from 8:30a.m. To 1:00p.m., regardless of season.

**Weddings & Functions** – The Grandview Ballroom at The Oaks. The Ballroom was designed with many large picture windows, an indoor/outdoor bar, and many doors for easy access to the covered patio. The result was an elegant yet simple ballroom where guest can enjoy the best of the outdoors while enjoying the comfortable setting for celebrations. Our Grandview ballroom seats 220 guest with a large dance floor. Call our sales office today to schedule a private tour of the facility. Please contact Leslie Santiago, Isantiago@theoaksgolflinks.com 603-692-6257 Ext.103.

Smoking - Smoking is prohibited in all buildings and the deck at The Oaks.



## **Dining & Functions**

#### **Candia Woods Golf Links**

**The Clearing Grill** – The Clearing at Candia Woods is the perfect 19th Hole. Menu selections include appetizers, soups, chowders, salads, piled high deli sandwiches, and our famous burgers – made exclusively with Certified Angus Beef. Executive Chef Doug Alderman rounds out every day's menu by adding terrific specials including some very interesting Panini. To compliment the menu, The Clearing boasts a full bar along with eight beers on tap served in a chilled Candia Woods mug.

**The Clearing Grill Hours** – The hours for The Clearing will vary according to seasonal demand and will be posted accordingly.

**Weddings & Functions** – The Evergreen Pavilion at Candia Woods can accommodate anything from weddings to holiday parties. All members are encouraged to utilize these wonderful facilities.

Smoking - Smoking is prohibited in all buildings and the deck at Candia Woods.



## **CandiaOaks Golf Regulations**

**Starting Times** – Members have the ability of reserving starting times up to 7 days in advance. Please sign up only the players you are certain will be playing. If you are without a game, fell free to contact the golf shop, more than likely they will be able to arrange an enjoyable game for you. If you would like to book more than 8 golfers, please contact Craig at Candia Woods, or Shaun at The Oaks.

**Guest Policy** – Accompanied guests of traditional members will always receive the lowest rate and the special member price per person for the golf cart. Accompanied guest of EvergreenPlus members will receive Preferred Player rates. It is the member's responsibility to inform their guests of all CandiaOaks rules and regulations regarding play, conduct, and proper dress. The member will be held accountable for the conduct and behavior of their guests.

**Dress Code** – The Men's dress code includes **no denim of any type**, a collared shirt, appropriate length shorts and no gym shorts. The Women's dress code includes **no denim of any type**, sleeveless tops must have a collar, along with shorts and skirts must be of an appropriate length. **This policy applies year round.** 

**Schedule of Play** – A monthly calendar of upcoming events will be post on the member websites for Candia Woods and The Oaks. If there are any further questions regarding golf course availability please feel free to contact the golf shop. When creating the annual event schedule the professional staffs of Candia Woods and The Oaks always do their best to make sure one of our award winning golf courses is available to the membership.

**Pace of Play** – A good pace of play makes for a pleasurable golf experience. Under normal conditions the expected pace of play at CandiaOaks facilities is 4 hour and 20 minutes. Please use and promote the following practices to make golf pleasant for all, and allow your group to meet the expected pace.

- Arrive at the course (and first tee) well in advance of your starting time.
- Keep right behind the group in front of you, **NOT** right ahead of the group behind.
- Watch your wayward shots and pick out a landmark where you think your ball came to rest (proceed directly to your ball)
- Prepare your shot while others are hitting. Be prepared to play when it is your turn.
- Whenever possible play ready golf, play when you are ready regardless of if you are away.
- Go directly to your ball rather than standing over other players shots.
- If you are playing out of a cart and are uncertain which club you will need, take several with you.
- Study your putt while waiting your turn, not when it is your turn.
- Leave your clubs (and cart) on the side of the green nearest to the next tee.
- Use the provisional ball rule when a lost ball or out of bounds is possible.
- Please heed the advice of the ranger and starter.

#### Pace of play must be at the forefront of every member's golf priorities, we must work together in this area.

### **Members Sites & Newsletters**

**CandiaOaks MGA Website**- The CandiaOaks Member Golf Association site will provide all activities and CandiaOaks Member Golf Association information that is included in being a CandiaOaks Member. Some of the information contained will be as follows:

- Golf Instruction
- Tournament Information & Results
- League Information
- 9 & Dine Information
- Match Play Tournament Bracket
- Golf Course Condition Announcements
- Member's Only Calendar

**CandiaOaks MGA Newsletters**- The CandiaOaks Member Golf Association newsletter will provide updates on a weekly basis on all thing CandiaOaks. Tournament information will be provided with online sign-up links. We will also provide save the dates for events and include the Golf Pro's Corner. Our goal is to keep all of our members informed on the events at Candia Woods & The Oaks



### **Greens & Grounds**

**Course Hours** – The golf course is open for play at that day's designated first tee time. In the early Spring and late Fall the first tee will open when the frost lifts. The course is open seven days per week with the exception of scheduled greens aerification.

**Season** – The golf course opens in the Spring when the ground thaws, and the course dries to the point where it becomes playable. The course closes in the Fall when the group freezes to the point where play would do irreparable damage. The Course Superintendent will closely monitor the state of the golf course to ensure the longest possible golfing season.

**Course Closing** – The Course Superintendent has the exclusive authority to close the course when, in his judgment, weather conditions have rendered it unplayable or detrimental to the future condition of the course.

**Care for the Course** – Please leave the course in better condition than you found it. Replace your divots with turf, if your divot explodes use divot sand and repair your ball marks (and others as well). Enter all bunkers at the lowest point, rake thoroughly after playing out, and leave the rake down and out of the bunker. Place all litter in the trash containers found on the tee boxes.

### **Practice Facility**

**Hours of Operation** – the practice facility opens at dusk and closes at sunset. There will be times during the golf season that the practice facility will open later due to mowing and regular maintenance. Extreme weather conditions may cause the practice facility to occasionally close.

**Access** – the practice facility is available to the public. Adhering to the CandiaOaks dress code is encouraged but not required, while enjoying the practice facility.

**Practice Balls** - Practice balls are distributed from the golf ball machines located in the practice facility. These balls are to be used on the practice facility and are not to be used while playing on the golf course. Practice alls are purchased, per bucket, in the golf shop. Each bucket is assigned a pin number that will expire by midnight each day. That pin number is to be entered into the pin pad to receive each bucket. Members do have the option to purchase an e-range key and receive a discount per bucket if they key is loaded with eat least \$50 at the time of the purchase. A \$5 deposit is required per range key.

**Putting Green** – The putting green is available for putting and chipping only. Practice of lofted approach shots must be done on the pitching green.

### **General Rules & Information**

**Behavior** – While fellowship and fun are pursued at CandiaOaks facilities, good manners and courtesy to fellow members, guests, and visitors should be applied in all situations. Liquor consumption will be subject to New Hampshire state regulations. The following rules shall be followed by all CandiaOaks members.

- Proper dress is required (see dress code under Golf Regulations)
- All players must register in the golf shop before play
- All play begins on the first tee unless authorized by the golf shop
- No private coolers or alcohol may be brought onto the golf course
- Fivesomes are prohibited unless special permission is granted from the golf shop
- Carts should be on cart paths whenever possible; Please keep carts out of woods, off tees and greens.
- Follow all posted Cart rules.
- Players stopping at the turn shall keep their break to less than 5 minutes or as quickly as possible.

**Rules Interpretation** – The Director of Golf, Head Golf Professional, Superintendent will interpret and have full authority to enforce all rules and regulations of the golf course.





## CandiaOaks Golf Schools

**Oaks Instructors** – Please refer to the "Instructor Bio" section of the website to read more about PGA Professionals, Shaun Bishop & Brett Smestad.

**Candia Woods Instructors -** Please refer to the "Instructor Bio" section of the website to read more about PGA Professionals, Ted Bishop, Craig McLaughlin & Patrick Thornell.

Adult Learning Opportunities - Both Golf Schools offer private lessons, small group lessons, and clinics for adults. Whether you are looking to start golfing or fine tune your skills the CandiaOaks Golf Schools have you covered. For more information about adult clinics like the Get Golf Ready, please visit our instruction sites.

**Junior Golf** - Both Golf Schools offer private lessons, small group lessons, and clinics for junior golfers. Our 4 day junior camps are very popular and both sites offer First Tee of NH classes. Watch for the weekly junior golf clinics held at both facilities & the start of our junior leagues.

**Online Golf Instruction** - Oaks Director of Golf Shaun Bishop and Candia Woods Head Professional Craig McLaughlin have both worked to bring you valuable golf instruction and golf tips via the internet. Through the internet they will share their golf experiences and share golf tip videos and etiquette tips as well for beginners.

#### The Oaks & Candia Woods Directors of Golf Instruction

Shaun Bishop, PGA www.bishopgolf.com



603.692.6257 ext. 106 sbishop@theoaksgolflinks.com

Craig McLaughlin, PGA www.cmacgolfpro.com



603.483.2307 ext. 117 cmacgolfpro@gmail.com

### **CandiaOaks Tournament Regulations**

**Rules of Play** – All golf, at Candia Woods and The Oaks, will be governed by USGA Rules of Golf except as modified by the committee. Each member is expected to have a working knowledge of the USGA Rules of Golf, and know how to use the USGA Rules of Golf Book. The Professional staffs of Candia Woods and The Oaks will serve as the club rules committee.

**Local Rules** – These rules will be documented on a rules sheet for all CandiaOaks, Candia Woods, and Oaks golf events. There are many local rules that are specific to each facility, and must be addressed on a evolving basis.

**Tournament Eligibility** – Every Member is welcome to participate in any event at either Candia Woods or The Oaks. Entry fees will fluctuate depending on the classification of membership. Each member is expected to carry a USGA Handicap provided with their membership.

**Starting Time Notification** – If the event includes a tee time start, each participant will receive an email notification, at least, the day before the assigned start of the event. Please ensure the email address attached to your membership is accurate and an account that is checked regularly. If you have a schedule conflict, the Professional Staff will do their best to fill any special tee time requests within the scheduled event tee time block.

**Handicaps** – The essence of the game of golf lies in the honesty of the player. This means that every time you set out to play you should post a score. You can post nine hole scores, you can post rounds where you didn't finish a few holes, you can post scores from other courses, and you can (and must) post tournament scores. It is the member's responsibility to post their own scores on the GHIN computer located in the hallway adjacent to the golf shop, or on GHIN.com using their GHIN number to post scores. A minimum of 5 scores are required to establish a handicap. A USGA handicap is required to compete in Candia Woods and Oaks tournaments. Every member should be familiar with Equitable Stroke Control (ESC) and be able to apply it (see below)

Course Handicap Maximum	Score That Can Be Posted
9 or Less	Double Bogey
10 to 19	7
20 to 29	8
30 to 39	9

**Handicap System** – If there are any questions regarding the handicap procedures, please refer to the handicap portion of the member webpage. Any member of the Professional Staff will be happy to answer any questions or assist you in any way.

### 2014 COMGA Tournament Schedule

#### For a full description of each event (cost, format, etc.), please see us in the pro shop or check out the information on our members only website!

Month	Date	Event	Venue	Time	
April	4/13/2014	Kick-Off Scramble	Candia	9am SG	
	4/27/2014	Kick-Off Scramble	Oaks	9am SG	
May	5/18/2014	Candia Cup	Candia	8am TT	*
June	6/1/2014	Oaks Cup	Oaks	7:30am TT's	*
	6/22/2014	MGA Team Championship	Oaks	8am TT's	*
July	7/12/2014	Member/Guest Day 1	Candia	8am TT	
	7/13/2014	Member/Guest Day 2	Oaks	8:30 SG	
	7/26/2014	Men's & Ladies Club Championship Day 1	Oaks	8am TT's	*
	7/27/2014	Men's & Ladies Club Championship Day 2	Oaks	8am TT's	*
August	8/2/2014	Men's, Ladies & Senior Club Championship Day 1	Candia	8am TT	*
	8/3/2014	Men's, Ladies & Senior Club Championship Day 2	Candia	8am TT	*
	8/6/2014	Candia Woods Ladies Invitational	Candia	9am SG	
	8/9/2014	Oaks Senior Club Championship	Oaks	8am TT's	*
	8/22/2014	Oaks Night Golf	Oaks		
	8/24/2014	No Alibis Tournament	Oaks	7:30am TT's	
September	9/7/2014	Evergreen Cup	Candia	8am TT	*
	9/12/2014	6th Candia at Night	Candia	7:30pm SG	
	9/27/2014	Champions Cup Day 1	Oaks	8am TT	
	9/28/2014	Champions Cup Day 2	Candia	8am TT	
October	10/12/2014	1,2,3 Best Ball Open	Candia	8am TT	*
	10/26/2014	CandiaOaks Classic (Player of the Year)	Oaks	8am TT's	
November	11/2/2014	Turkey Shoot	Candia	9am SG	
	11/9/2014	Gold Ball Chili Open	Candia	9am SG	
	11/16/2014	Oaks Turkey Shoot	Oaks	10am SG	
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\* Player of the Year Points available during these Events

### 2014 COMGA Player of the Year Points Race

The Player of the Year Points Race determines the most successful individual golfer of our Major Member Events. Similar to the PGA Tour, FedEx Cup, certain events will accumulate points. The final event, The CandiaOaks Classic, will be the playoff to determine the Player of the Year. Although CandiaOaks offers other events to the membership, only the following events will accumulate points:

Мау	5/18/2014	Candia Cup	Candia	8am TT	*
June	6/1/2014	Oaks Cup	Oaks	7:30am TT's	; *
	6/22/2014	MGA Team Championship	Oaks	8am TT's	*
	7/26/2014	Men's & Ladies Club Championship Day 1	Oaks	8am TT's	*
	7/27/2014	Men's & Ladies Club Championship Day 2	Oaks	8am TT's	*
August	8/2/2014	Men's & Ladies Club Championship Day 1	Candia	8am TT	*
	8/3/2014	Men's & Ladies Club Championship Day 2	Candia	8am TT	*
	8/9/2014	Oaks Senior Club Championship	Oaks	8am TT's	*
September	9/7/2014	Evergreen Cup	Candia	8am TT	*
	10/26/2014	CandiaOaks Classic (P.O.T.Y Playoff)	Oaks	8am TT's	*

- You earn 100 points for participating in these events
- Points will be awarded to the 1st, 2nd, 3rd & 4th Place Teams (Gross & Net)
- Team events will carry the same total points, but points will be divided amongst the team

At the conclusion of The Evergreen Cup the top 8 players, at Candia Woods and The Oaks respectively (depends on where your handicap is held) in the CandiaOaks Player of the Year Points Race will automatically qualify for the Annual Champions Cup.

- The remaining 4 spots on each team will be determined by captain's pick.
- The CandiaOaks MGA Player of the Year Points Race will conclude on October 26th at the CandiaOaks Classic, this event is held at The Oaks.
- The top 5 point finishers will receive a prize.

This points race has been created to inspire friendly competition and camaraderie between CandiaOaks members. If and when there are questions please bring them to the attention of any of the PGA Professionals of either The Oaks or Candia Woods.

## **Candia Woods**

313 South Road Candia, NH 03034 Est. 1994 (603) 483-2307

## The Oaks

100 Hideaway Place – P.O. Box 88 Somersworth, NH 03878 Est. 2004 (603) 692-6257