

MEMBERSHIP GUIDE RULES & REGULATIONS

River Strand Golf & Country Club House and Ground Rules

FORWARD

The following rules and regulations have been adopted and will be administered by the River Strand Golf & Country Club Board of Directors. It is the intent of the officers and directors to limit those rules and regulations so that everyone will obtain maximum use and enjoyment of the facilities. Enforcement of these rules and regulations will be primarily placed in the hands of carefully selected staff, whose principle responsibility is to assure you of all the courtesies, comforts and services to which you are entitled. It is the responsibility of those using facilities to know their rules and regulations and to cooperate with the officers, directors and staff in the enforcement of the rules.

HOUSE RULES

GENERAL INFORMATION

The house rules of River Strand Golf & Country Club (thereafter called the Club) are designed to protect the rights and privileges of members of the Club, their families and guests and to protect club property. The rules have been formulated to acquaint the members of the Club with the services available to them and the proper utilization of the facilities.

MEMBER PRIVILEGES

- 1. Member of the Association Every owner of a lot, unit or parcel shall be a member of the Association and be entitled to the enjoyment of the Common Area.
- 2. Members of the Golf Course One individual for each lot or unit shall be considered the member of the Golf Club. A spouse and children under 21 years of age who reside in the unit shall be entitled to the use of the Golf Course.

DELEGATION OF PRIVILEGES

- 1. Any owner may delegate their right of enjoyment to the Common Area and facilities to his/her tenants provided a completed delegation form signed by the owner is submitted to the office, a processing fee is paid and the transfer is in accordance with the policies set by the Board of Directors.
- 2. During the period specified on the delegation form, minimum of one month, the owner's privileges are rescinded.
- 3. The transferee must be renting and residing in the unit for which the privileges are delegated.
- 4. Privileges for the use of the Golf Course are delegated to one individual. That individual, his (or her) spouse and children under 21 are entitled to the use of the Golf Course.
- 5. Any delegation proceeded by River Strand Golf & Country Club which is not in accordance with the policies outlined above will be rescinded immediately. In addition, a fee equal to the current guest fee will be charged to the owner of the unit involved for each round of golf played under the illegal delegation.

GUEST PRIVILEGES

- 1. An individual who is the guest of a member or transferee is entitled to the use of the Clubhouse, Golf Course and facilities under the rules established by the Board of Directors.
- 2. An individual who has paid a daily guest fee for the use of the Golf Course is also entitled to the use of the Clubhouse.
- 3. The Club Manager or any other management personnel employed by the Club may deny guest privileges to any individual, when, in their opinion, it is in the best interest of the Club to do so.
- 4. A maximum of 3 guests per member are allowed on the Golf Course. All guests must be playing with a member.

FAMILY THAT RESIDES IN RIVER STRAND

Family living under the same roof as the member but over the age of 21 should be allowed to use the amenities but at a cost.

- 1. Proof of residence must be provided.
- 2. A transponder can be acquired for the vehicle(s) at a cost of \$35 each (subject to change).
- 3. ID cards which will allow access to the fitness centers, Tiki Bar, etc. can be purchased at a cost of \$100 each (subject to change). Sales tax and administrative fees to be taken from this fee. The remaining monies go to social revenue.
- 4. The family member can play the course during the off season (May through October) as many times as they wish at the family discounted rate, i.e. 20% off the approved guest rate.
- 5. Family does not have to be escorted by the owner.
- 6. Club rules and regulations apply.
- 7. The owner is responsible for all actions and damages caused by these individuals, subject to compliance review and termination of privileges.

FAMILY AND FRIENDS THAT VISIT WHILE RESIDENT IS HERE

If the owner wishes to allow their visiting guests to use the River Strand amenities without the owner present, they will be allowed to purchase an ID at a cost and are limited to a two-week duration with required registration for extensions.

- The owner will bring their guests to the administrative desk and will be allowed to purchase ID cards to allow access to the fitness centers, Tiki Bar, etc. These ID cards can be purchased for \$15 each with a \$10 refundable deposit each. The ID cards can be purchased for individuals over the age of 16. Children under the age of 16 must be accompanied by an adult at all times.
- 2. If the guests extend their stay, the owner must accompany the guests to the administrative desk for an extension on the card. Another \$10 fee will be incurred for the extension. No additional security deposit will be charged. One extension for a maximum 2-week period is allowed.
- 3. Family and friends visiting while the resident is here will not be issued a transponder and the owner will be required to add their visitors to the Envera guest list.
- 4. All other play will be charged at the guest fee. Out of season guests in this category may play unlimited rounds at the family discounted rate i.e. 20% off the approved guest rate.
- 5. Upon leaving the community, the owner and/or guests will go to the administrative desk to return the ID cards and get their refundable deposit back or receive a credit on the credit card hold.
- 6. Family does not have to be escorted by the owner.
- 7. Club rules and regulations apply.
- 8. The owner is responsible for all actions and damages caused by these individuals, subject to compliance review and termination of privileges.

MEMBERSHIP CARDS

All members, transferees and applicable members of their families shall be issued membership cards. These cards are to be carried at all times while on Club property. Loss of the card should be reported to the Club office, at which time a replacement card will be issued for a fee.

MISSION

It is our mission to provide members and their guest an exceptional experience.

SERVICE

- 1. Slow, unsatisfactory or improper service or any inattention to duty should be reported immediately to the manager on duty. Complaints of all deficiencies in service will receive the immediate attention of the manager.
- 2. We welcome all comments. Suggestions or concerns relating to the Club facilities or services should be brought to the attention of the Club Manager.

EMPLOYEES OF THE CLUB

- 1. Members, transferees and guests are to be respectful of Club employees and are not permitted to reprimand Club employees or in any way interfere with the management of the Club.
- 2. Serious complaints regarding specific employees should be made in writing addressed to the Club Manager who will notify the Board of Directors and the complaining member of the corrective action, if any was taken.

USE OF THE CLUB

- 1. Members, transferees and guests shall at all times conduct themselves in an orderly fashion as ladies and gentlemen.
- 2. Proper attire is to be worn at all times in accordance with acceptable practice for the particular area of the Club.
- 3. The hours of operation of the various Club facilities shall be determined by the Club Manager and may be adjusted seasonally as member usage dictates.
- 4. Gambling is not permitted in the Clubhouse in accordance with state liquor law regulations.
- 5. Subscriptions, petitions, or notices not concerning Club affairs shall not be distributed or posted on any Club property without approval of the Club Manager.
- 6. Parents are responsible for the conduct of their children at all times.
- 7. The cost of replacing any property of the Club, broken, damaged or removed by a member, transferee, guest or any member of their families shall be charged to the member or transferee concerned.
- 8. No food or beverage shall be brought into the Clubhouse or consumed on Club premises unless purchased from the Club.
- 9. All decorations for private parties, other than table centerpieces, must have the approval of the Club Manager.
- 10. Animals are not permitted in the Clubhouse or pool area or on the tennis courts, golf course or any common property of the Association.
- 11. The parking areas are marked in a manner which permits maximum use with a minimum of inconvenience. Anyone found parking improperly will be warned, but repeated infractions will result of the removal of the offending vehicle at the owner's expense.
- 12. Personal property should not be left unattended on Club property. The Club is not responsible for damaged, lost or stolen property.

ATHLETIC LOCKERS AND CLUB STORAGE

Athletic lockers, Club storage and cleaning services are available on a daily basis. Information on both can be obtained in the golf shop. Club is not responsible for missing items from lockers.

DRIVING RANGE

Practice balls will be available for driving range during normal operating hours.

GOLF COURSE RULES

In setting these rules for the use of the Golf Course, the management is in no way attempting to restrict the enjoyment obtained from playing our course. It is however, necessary to follow certain procedures to ensure maximum enjoyment and safety to all golfers. It is hoped that pride in our Club, together with the thoughtfulness and consideration we afford our fellow golfers, will make enforcement of any rules unnecessary.

- 1. The rules of golf from the United States Golf Association (USGA) govern play.
- 2. The use of the Golf Course is controlled by the Club Manager and is supervised by the Head Golf Professional.
- 3. Without exception all players must register at the golf shop before playing the Golf Course.
- 4. The Head Golf Professional and Golf Course Superintendent shall determine when the course conditions prohibit play.
- 5. All play must start on designated Number 1 tee unless otherwise directed by the golf shop staff.
- 6. No more than four players per group are permitted unless authorized by the golf shop staff.
- 7. Practice golf activities shall be limited to those areas of the golf course designated for such activities. Practice is prohibited to, or on, regular greens and fairways of the golf course.
- 8. The Head Golf Professional, after consultation with the Club Manager, may establish certain days and times during which the course shall be reserved for men's and women's golf days and special events.
- 9. All paper, bottles, cans and other trash should be placed in a trash receptacle.
- 10. Each player must have a set of clubs and a golf bag when playing the course.
- 11. No coolers are allowed on the Golf Course unless supplied by the club.
- 12. Ball hawking is not permitted at any time.
- 13. Damage to any private property, outside the boundaries of the golf course, caused purposely or by accident, shall be the responsibility of the person causing the damage.

ELECTRIC GOLF CART OPERATION

- 1. Individuals operating electric carts must have a valid driver's license.
- 2. Carts restricted to two riders and two bags.
- 3. During normal operating conditions, the 90-degree rule is always in effect. Carts are to remain on cart paths until reaching a point adjacent to where the ball lies. At that point, carts may be driven across fairway directly to the ball and should return to the cart path on the same line after the shot has been played.
- 4. The Golf Professional and Golf Course Superintendent shall determine when golf cart operation is prohibited or restricted to paths only.
- 5. No personal golf carts are permitted on the golf course at any time.
- 6. Carts must remain on the cart path on par 3s at all times.
- 7. The driver of the cart always assumes responsibility for returning the cart in the same condition. The driver is also responsible for any damage that occurs through operation of the vehicle.
- 8. Carts are never permitted on the shoulder or surface of any tee, green or bunker. The roped areas indicate the superintendent restricted areas for cart traffic. Exception: When handicap flag policy is in effect. **

**HANDICAP FLAG POLICY

The River Strand Golf & Country Pro Shop offers the use of Handicap Flags for golf carts for those individuals who, for medical reason, will benefit from their use. A golfer who submits a valid handicap parking permit from any Government agency may be extended this privilege. Handicap Flag privileges may be suspended or revoked, with or without warning, for abuser of this policy.

RULES OF THE FLAG

- 1. The Handicap Golf Cart may be driven up to the green or tee.
- 2. AT NO TIME should a Handicap Golf Cart be **parked or driven on** the green or tee.
- 3. NO CARTS are allowed beyond the boundary of the course which is defined by out-of-bounds stakes.
- 4. In case of inclement weather or certain golf course conditions, carts may be restricted to the cart paths. NO HANDICAP PRIVILEGE will be extended for that time. If cart path only is limited to select holes, Handicap Privilege will NOT be extended for those holes so designated.
- 5. Handicap flag privileges are extended only to the person who has submitted valid documentation and has been approved for its use. This privilege does NOT extend to an additional cart rider or spouse that is not registered within the Handicap Flag Program.
- 6. The Ranger/Starter has absolute authority for all traffic control. If a player refuses to abide by the rules of the day (as stated above), his/her Handicap Flag Privileges may be suspended after review by the Golf Professional.

The River Strand Golf & Country Club Pro Shop is happy to extend this privilege to those golfers who qualify and will benefit from its use. These rules and regulations are being distributed to clarify any misinterpretation by any golfer.

GOLF COURSE AND DRIVING RANGE DRESS CODE

- 1. Golfers must wear proper golf attire at all times.
- 2. Men cannot wear jeans, bathing attire, T-shirts, shirts without collars, gym shorts, tank tops, mesh shirts, cut-offs, tennis shorts and shorts that are not more than 17-inches long on the out seam.
- 3. Ladies cannot wear jeans, bathing attire, T-shirts, gym shorts, tank tops, tube or halter tops, mesh shirts, cut- offs, tennis skirts or shorts that are not 17-inches long on the out seam. Dress shirts without collars are permitted; however, shirts must have a collar if they do not have sleeves.
- 4. Juniors normal junior sportswear, which means shirts with a collar, decent length slacks or skirts. No cut- offs or jeans.

Anyone not conforming to the dress code outlined above will be asked to change before he or she will be allowed to play golf or use the golf driving range.

TEE TIME POLICIES

The following policies are not meant to limit or restrict the enjoyment of the Golf Course, but to provide an enjoyable opportunity for golf.

- 1. All tee times will be made by membership I.D. number.
- 2. Members and transferees may make tee times up to 10 days in advance prior to the implementation of a computerized call-in system.
- 3. Notice of cancellation should be given at least twenty-four hours prior to tee time. Anyone found not giving adequate notice of cancellation may have their golfing privileges suspended.
- 4. Players must be ready to commence play at the time established by their starting time or lose their starting time. In the event of such loss, the players may not commence play until authorized by the golf shop staff.

Junior Play – amended guidelines – 2/5/2018 (changes are underlined)

- 1. Children, 18 through 21 years of age, who reside with their parents, are entitled to the same privileges as their parents.
- 2. Juniors, under 18 years of age, are not allowed to start before <u>3:30pm</u> unless accompanied by an adult golfing member.
- 3. <u>After 3:30pm, River Strand offers complimentary Green Fees (cart fee required if not walking) for *all* juniors (Ages **17** & under) when accompanied by a paid River Strand adult member. Walkers will be charged based on established walker fees, if any.</u>
- 4. *Players 18 or older are not considered juniors* and are subject to applicable rates.
- 5. The Head Golf Professional may waive restrictions for juniors provided they are able to assure the Golf Professional that they have adequate knowledge of golf rules and golf etiquette.

Please note: Juniors must have a valid driver's license to operate the golf carts.

GOLF COURTESY AND ETIQUETTE

Golf is a game where courtesy and etiquette should always be observed. The following policies should be strictly adhered to for the maximum enjoyment of everyone using the golf course.

- 1. Please repair ball marks on greens and sand divots in fairways.
- 2. Please rake your tracks leaving a sand bunker.
- 3. After finishing a hole, place the flag in the hole and leave the green area immediately. Proceed to the next tee, do not remain parked along the side of the green; mark your scores at the next tee.
- 4. Please be respectful of private property surrounding the golf course. Under no circumstances shall electric carts be driven on, or any shot played from, other than golf course property.
- 5. Slow Play Players are required to maintain a pace of play that keeps them up with the group in front of them. Rangers and/or Pro Shop Staff consistently monitor the speed of play and are required to enforce the following policy for the pleasure and enjoyment of the entire field.
- 6. Inexperienced golfers are asked to refrain from playing during peak times of the day.

FIRST OFFENSE:

The group has fallen behind the group in front of them and has fallen behind the allotted time limit for their position on the course. The ranger will indicate your group is out of position and that you need to catch up to the group in front.

SECOND OFFENSE:

The group has not improved their position. The ranger will approach the group and inform them of their second warning and that the next offense will require them to skip an entire hole.

THIRD OFFENSE:

The group has been warned properly and has not improved their position. The ranger will escort the group to the next hole.

GOLF HANDICAPS

A golf handicap service is provided for members and transferees for a yearly fee to be determined by the head Golf Professional.

- 1. To establish an accurate and legitimate handicap, players are requested to post scores after each complete round of golf.
- 2. To be eligible for tournament play, an authorized USGA handicap may be required as deemed necessary by the Head Golf Professional.

BALL HAWKING PROCEDURE

FIRST OFFENSE:
Request by Club Personnel to discontinue ball hawking.
SECOND OFFENSE:
Form letter from the General Manager quoting the "Rules and Regulations" booklet and notify a wrongdoer of future action if ball hawking continues.
THIRD OFFENSE:
Suspending of golf privileges for a period of two (2) weeks.
FOURTH OFFENSE:
Length of suspension for use of all common areas will be determined by the Board of Directors.

TENNIS RULES

Members and their guests shall have the right to use the Country Club Courts at any time the tennis courts are open. The operating hours are daily from 8am to 10pm or as determined by the Board of Directors. Variations of time will depend on the season, weather and utilization of the facility. Courts are not to be used when nets are lowered.

- 1. The code, as published by the United States Tennis Association, shall govern play.
- 2. Playing guests must be accompanied by a member or transferee.
- 3. No food or beverage shall be brought onto the Country Club Tennis Premises unless purchased from the club. Courts are not to be used for any purpose other than tennis.
- 4. Lessons may only be given by the Professional Staff or by authorized professionals.

TENNIS DRESS CODE

Proper tennis attire, as determined by Club Management, is required at all times. All clothes that are tennis specific are acceptable.

Undershirts, cut-offs, bermudas, jams, midriffs, bathing suits, jeans, gym shorts, running shorts, cargo shorts, halter-tops and aerobic wear will not be considered proper tennis attire and are not permitted. Smooth-soled shoes are required.

COURT RESERVATIONS

All members and guests are required to use the court reservation system in the pro shop. Players without reserved court time are always welcome, but are asked to check in with the pro shop.

- 1. Reservations can be made 7 days prior to play. Players are requested to limit play to 11/2 hours.
- 2. Players without a reserved court time will be asked to relinquish a court which has been previously reserved.
- 3. The Club Manager may block off times during which the courts will be reserved for men's and women's leagues or special functions.
- 4. Court reservations can be made by calling the Tennis Pro Shop at 941-932-8680 or online at: <u>www.reservemycourt.com</u>, code: strand.

ETIQUETTE

- 1. All players are expected to observe tennis etiquette on and off the Country Club Courts.
- 2. The use of profanity, loud noises or any form of misconduct will be subject to disciplinary action.
- 3. No person shall cross another court while play is in progress, but shall wait until a point is over.
- 4. No person should distract or interfere with players while a match is in progress.

SWIMMING POOL

Members, transferees and their guests are allowed to use the pool. Hours are from dawn to dusk.

- 1. Bathing suits or proper bath attire only. No cut-offs in the pool are allowed.
- 2. Children under 12 must be accompanied by an adult.
- 3. Persons with open sores or cuts may not enter pool or Jacuzzi.
- 4. Pets are not allowed in the pool and pool area.
- 5. No running or loud noises allowed in pool area.
- 6. No glassware permitted in pool area.
- 7. Approved swim diapers required.
- 8. Please shower before entering pool.
- 9. No inflatables, other than swimming aids, are allowed in the pool.
- 10. Personal stereo systems may be played only with earphones.
- 11. Pool depths are measured in feet, and diving is not allowed.
- 12. An emergency telephone is located at the snack site. EMERGENCY 911.
- 13. Please roll down umbrellas prior to leaving the pool area.
- 14. All beverages and food consumed in pool area must be purchased from the club.

SPA RULES

- 1. Children under 16 permitted only when accompanied by an adult.
- 2. No pets, food or beverages in spa or spa area.
- 3. Please shower before entering spa.
- 4. Pregnant women, small children, people with health problems, and people using alcohol, narcotics or other drugs which cause drowsiness should not use pool spas without first consulting adoctor.
- 5. Maximum use—15 minutes.
- 6. Bathing load—7 persons.
- 7. Maximum water temperature—104° F.
- 8. For emergency, call 911.

In addition to the above rules, the following policies will also apply:

Parents are responsible for the conduct of their children at all times. Members must accompany their guests to the pool and members are responsible for the behavior of their guests.

EXERCISE ROOM

All members, transferees and guests are entitled to the use of the exercise room and sauna. Hours will be determined according to usage and posted accordingly.

- 1. Use of equipment should be in accordance with manufacturer's recommendations.
- 2. No glass of any kind is permitted in or around exercise room.
- 3. Children under the age of 14 are not permitted to use the exercise equipment.

DISCIPLINARY ACTION

Because there are always a few individuals who will not always observe these rules, the following infractions will be brought to the attention of the Board of Directors for disciplinary action:

1. Repeated violation of Club rules or knowingly violating a Club rule.

2. Display of temper or other discourteous conduct resulting in damage to club property or physical damage.

- 3. Disrespect shown to Club employees or fellow members, transferees or guests.
- 4. Personal use of driving range balls on the Golf Course.
- 5. Failure to register guests when playing the Golf Course.