

## **Frequently Asked Questions (Updated May 2021)**

Q: Do I need to wear a mask for my court reservation or USTA Match?

A: No. You may remove your mask once you step on court for play (inside & outside). You must have a mask on at all other times including fitness. No exceptions.

Q: Do I need to wear a mask if I am taking a lesson?

A: Yes. You MUST wear a mask if you are participating in a lesson, clinic, or junior program, unless this activity is outdoors. Pros will be required to be masked at all times.

Q: Do I have to wear a mask if I am the only person in the fitness area?

A: Yes. You must wear a mask that covers your nose and mouth in the fitness area, even if you are the only person in a room.

Q: Do I need to wear a mask if I am fully vaccinated?

A: Yes. You must wear a mask even if you are fully vaccinated.

Q: When is the ball machine available?

A: Ball Machines are available for reservation on courts 5, 8 and 9 except for the first court of the day and Prime Time. (Prime Time is Monday-Thursday 10:30am, 10:45am, 5:30, 5:45, 7:15 & 7:30 pm).

Q: Are the lounge and outdoor tables open for socializing again?

A: Indoor and Outdoor tables are now open for reservations in GameTime Monday-Sunday evenings. (Reservations are for one hour and thirty minutes). Outside of the reservation times, members will be able to sign up for walk in reservation (for indoor and outdoor tables) using a QR code at the front desk (bring your phone). Masks will be required when not actively eating or drinking. Seating capacity is 8 people max per outdoor table, and 6 people max per indoor table.

Q: How do I re-enter the clubhouse after playing?

A: You may re-enter up the patio stairs to get back into the clubhouse. (Follow Signs).

Q: Are showers open?

A: Yes. Showers are open in both Men's and Women's Locker rooms. Limited to one at a time in the Men's shower. Shower towels may be checked out at the front desk. Drop in dirty towel bin after use.

Q: How many spectators may I have for my USTA Match?

A: Each team may have two spectators. All spectators must check in with the front desk. If the spectator is not a member, they must fill out a guest waiver.

Q: May I take alcohol down to the tennis buildings while watching a USTA Match?

A: No. Alcohol may only be consumed at our specified reservation tables.

Q: Am I allowed to bring in my own ball hopper and tennis balls?

A: Yes. Please make sure to clean up all tennis balls before the end of your court time.

Q: Do you offer stringing services?

A: Yes! Fill out the stringing form <u>HERE</u> and drop off your racquet at the front desk. Phil will have it completed within 48 hours. Feel free to email Phil If you have any questions Phila@centralparktennisclub.com

Q: I am having problems paying my Club dues. What can I do?

A: Please contact Club Manager Julie Wheadon. She may be reached at JulieW@centralparktennisclub.com or at 425-822-2206, ext. 110.

Q: The tennis buildings are cold! Why is that?

A: In accordance with guidance from the Governor's office and health agencies, ventilation of the indoor tennis buildings has been made the highest priority. Bringing in that amount of fresh air makes the heaters ineffective so the buildings will be colder than normal.

Q: May I close an open door in the tennis buildings to make things a bit warmer?

A: No. Doors which are propped open must remain open so the ventilation can be maximized.