

Please review the following information before visiting Heron Lakes. We have new procedures in place to help protect the health of our staff and guests. Also, before arriving, please be aware of our social distancing measures: everyone must remain at least 6' from one another AT ALL TIMES, everywhere on property.

Booking a Tee Time (2 options):

- Online: Booking online is the preferred method, so we can limit the number of phone calls in the golf shop.
 - *Note: if you book online, you still need to pay at the course or over the phone. Online payment for tee times is not currently available.*
- Call in: Please note, however, you may experience delays as our phone volume is higher than normal.

Paying your Green Fee (2 options for credit card payments – we are NOT accepting cash at this time):

- Pay at Check-in: There are 2 check-in stations (golf shop doorway, and golf shop window). Both stations are set up to provide safety to staff and customers by providing a window between the staffer and customer. Customer will insert credit card directly into the credit card machine, providing a “no-touch” payment solution.
- Pay over the phone: call before you arrive, or call from the parking lot and we can accept your credit card payment over the phone. Please make sure you know your tee time, this information is imperative to our staff in accepting a phone payment and checking you in.
- In either payment scenario, we ask that groups pay in one payment whenever possible to limit the number of transactions for our staff – and to limit lines from forming at check-in.

Golf Cart Use (carts are available on a first come, first serve basis).

- Golf Carts are allowed on a “single-rider” basis only. Sharing carts is NOT allowed.
- Carts will be cleaned and sanitized between each use.
- Cart usage cut-off times (you can rent a cart for a tee time up until these times):
 - 18-hole cart rentals = 4pm | 9-hole cart rentals = 6pm | Twilight cart rentals are NOT allowed.
- Cart towels will NOT be provided – even on rainy days. Bring your own (clean) cart towel.

Driving Range

- Purchase a range token from the golf shop (tokens are sanitized after each use).
- Collect a range basket and proceed to the ball machine (baskets are sanitized after each use).
- Range stalls have been spread out to create better social distancing space.
- After hitting, return your empty basket to the white sanitizing buckets near the ball machine.
 - Note: sanitizing buckets are a liquid bleach solution and very potent. Watch your clothing.

Food & Beverage

- Snacks and bottled beverages are available as a “to-go” item. Purchase from the golf shop at check-in.
- Prepared food (hot dogs, sandwiches, salads) will be available from 11am-5pm. Order through the to-go window on the front deck near the restaurant entrance.
- We are not allowed to sell alcohol during this time, per temporary OLCC regulations on bars/restaurants. However, we anticipate resuming our bar and beverage cart services in mid-June.
- Customers may NOT bring their own alcohol.

On the Golf Course

- Leave the pin in the cup. Don't touch the flag sticks.
- Bunker rakes and ball washers have all been removed.
- Benches have been removed.

Facilities

- The clubhouse will be accessible to staff only – customers are not allowed inside.
- Access to restrooms is available (detached restroom and portable units are available).
- Air hose and water hose are NOT available for customers to self-clean equipment.