

Please review the following information before visiting Heron Lakes. We have new procedures in place to help protect the health of our staff and guests. Also, before arriving, please be aware of our strict social distancing measures: everyone must remain at least 6' from one another AT ALL TIMES – this includes on the golf course, in the parking lot, on the driving range, on the practice green, standing in line to pay/check-in, etc., etc.

Booking a Tee Time (2 options):

- Online: Booking online is the preferred method, so we can limit the number of phone calls in the golf shop.
- Call in: You can also call and book over the phone. Please note, however, you may experience delays.

Paying your Green Fee (2 options for credit card payments – we are NOT accepting cash at this time):

- Pay at Check-in: located in the doorway to the golf shop, where staff will remain behind a newly installed window. On busy days, we will have a 2nd check-in location available in the window to the golf shop.
- Pay over the phone: call before you arrive, or call from the parking lot and we can accept your credit card payment over the phone. Please make sure you know your tee time, this information is imperative to our staff in accepting a phone payment and checking you in.
- In either payment scenario, we ask that groups pay in one payment whenever possible to limit the number of transactions for our staff – and to limit lines from forming at check-in. Players can “settle-up” before/after the round using a mobile payment service (venmo), or other means.

Golf Cart Use (we strongly encourage walking, but carts are available to those who need to ride).

- Golf Carts are allowed on a “single-rider” basis only. Sharing carts is NOT allowed.
- Carts are only able to go out once per day, after which time they will be cleaned and sanitized by our staff.
- Cart usage times:
 - 18-hole cart rentals are only available until 2pm.
 - 9-hole cart rentals are only available until 4pm.
 - Twilight cart rentals are not allowed.
- Cart towels will NOT be provided – even on rainy days. Bring your own (clean) cart towel.

Driving Range

- Purchase a range token from the golf shop (tokens are sanitized after each use).
- Collect a range basket and proceed to the ball machine (baskets are sanitized after each use).
- Range stalls have been spread out to create better social distancing space.

Food & Beverage

- A limited supply of snacks and bottled beverages are available as a “to-go” item. Purchase from the golf shop at check-in.
- We are not allowed to sell alcohol during this time, per temporary OLCC regulations on bars/restaurants.
- Customers may NOT bring their own alcohol.

On the Golf Course

- Leave the pin in the cup. Don't touch the flag sticks.
- Cups have been turned upside down, creating a shallow hole to avoid touching the base of the pin.
- Bunker rakes and ball washers have all been removed.
- Benches have been removed.

Facilities

- The clubhouse will be accessible to staff only – general public is not allowed inside.
- Access to restrooms is available on a limited basis (detached restroom and portable units are available).