

Q: What if I sponsor more than 1 member?

A: You will receive the discounted rate. Each new member will receive the discounted rate. However, your rate will not discount below the \$15, \$25 or \$30 levels.

Example: John Smith has a family golf & fitness membership normally priced at \$44.99/mo. John Smith sponsors 3 members. Each new member will receive their respected rate.

John Smith's rate- \$30

Q: Can I upgrade my membership?

A: Yes. If you would like to upgrade from fitness or single golf & fitness you may upgrade when sponsoring a new member and receive the discounted rate.

Q: Can I downgrade my membership?

A: Yes. But you would be crazy! Downgrades take effect at the beginning of your contract renewal on April 1st, 2018.

Q: What if I sponsor someone on a different membership level than my own?

A: Everyone will receive the discounted rate. No memberships requirements other than being a new member.

Example 1: John Smith has a family golf & fitness membership and sponsors a single fitness member.

John Smith's rate- \$30

New single fitness member's rate- \$15

Example 2: Jane Williams has a single fitness membership and sponsors a single golf & fitness member.

Jane William's rate- \$15

New single golf & fitness member's rate- \$25

Q: What if I want to take advantage of another GreatLIFE offer?

A: The 'Better Membership' program cannot be combined with any other offers.

Q: What if I am signed up under a bi-weekly membership?

A: You can participate in the new program but you will be moved to a monthly ACH and the bi-weekly option will no longer be an option for future memberships.

Q: What if I pay annually?

A: We will credit your account the difference for the remainder of your current contract that runs until March 31st, 2018. We will lower your dues for 2018-19 and send your updated statement.

Q: What is a 'new' member?

A: Anyone who did not belong to GreatLIFE during the 2016-2017 membership year.