

Dear Guest:

During this uncertain time, all of us at Colwood would like to outline the preventative measures in place to provide the highest levels of care and cleanliness to our guests.

We are following the guidelines established by the CDC for preventing the spread of the virus, and we have implemented additional sanitation measures at our facility to mitigate risk and reduce the spread of germs. Given the situation is constantly evolving we continue to be in communication with, and following the guidance of, the Oregon Health Authority, Multnomah County Health Department, and the Portland Bureau of Emergency Management to tailor our operations to individual community situations and ensure that our staff is informed and prepared.

This includes the following elevated procedures:

1. Increased frequency in cleaning schedules with a focus on public areas, including door handles, countertops, cash registers, golf carts, and other high-touch common areas.
2. Increased frequency in cleaning and sanitizing restrooms.
3. Asking for our customers to limit cash transactions with credit card, or debit card as the preferred method of payment.
4. All servers, food and beverage attendants, and golf staff are required to perform additional hand-washing every 30 minutes.
5. Modified table placement in our restaurant to increase social spacing between guests.
6. Enhanced/additional dining room sanitation schedules for cleaning fixtures and service-wares.
7. All golf instructors will undergo additional hand-washing after each lesson/clinic.
8. We have posted visual signage throughout our facilities to encourage staff and guests to wash hands thoroughly and disinfect workstations, along with verbal and email communication.

The health and safety of our staff and guests is our highest priority and we will continue to monitor the impact of coronavirus and work with health experts to ensure that our staff is informed and prepared.

If you have any questions or concerns, please feel free to contact me. We appreciate your support and cooperation to create a safe and healthy environment at our golf course for our guests and staff.

Sincerely,

Randy Morrison
General Manager
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