



# Member Policy Handbook

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This book is for your use only. Under the by-laws of Dakota Dunes Country Club, the use of the information provided in this booklet for any commercial purpose is strictly prohibited

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## MISSION STATEMENT

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To provide its members with a family-friendly atmosphere featuring outstanding golf and recreational facilities, superior food and impeccable service and to provide its employees with an environment that fosters respect, teamwork and the opportunity for personal growth.

## BOARD OF MANAGERS & COMMITTEES

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### *Board of Managers*

**President**..... Mark Wetz  
**Vice President/Secretary**..... Roger Svec  
**Treasurer**..... Pam Miller-Smith  
Golf and Greens & Grounds Committee..... BJ Thompson and Craig Manker  
Finance Committee ..... Pam Miller-Smith  
House and Social/Fitness Committee..... Mark Brown and Craig Stanley

## CONTACT INFORMATION

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### *Address*

Dakota Dunes Country Club  
960 S. Dakota Dunes Blvd  
Dakota Dunes, SD 57049

### *Phone Numbers*

Office ..... (605) 232-3000  
Golf Shop..... (605) 232-3080  
Dinner Reservations & Carry out ..... (605) 232-3086  
Grounds & Greens..... (605) 232-3001  
Fax..... (605) 232-3084  
Club Website ..... [www.dakotadunescountryclub.com](http://www.dakotadunescountryclub.com)

### *Staff Positions*

Director of Operations	Tom Morgan	<a href="mailto:tmorgan@dakotadunescountryclub.com">tmorgan@dakotadunescountryclub.com</a>
Marketing/Membership Director	Jessica Weber	<a href="mailto:jweber@dakotadunescountryclub.com">jweber@dakotadunescountryclub.com</a>
Head Golf Professional	Justin Arlt, PGA	<a href="mailto:jarlt@dakotadunescountryclub.com">jarlt@dakotadunescountryclub.com</a>
Food & Beverage Manager		
Executive Chef	Jean-Paul Nielsen	<a href="mailto:jpnielsen@dakotadunescountryclub.com">jpnielsen@dakotadunescountryclub.com</a>
Events Coordinator	Tiffany Hansen	<a href="mailto:thansen@dakotadunescountryclub.com">thansen@dakotadunescountryclub.com</a>
Golf Course Superintendent	Doug Hausman	<a href="mailto:dhausdd@longlines.com">dhausdd@longlines.com</a>
Bookkeeper	Linda Church	<a href="mailto:lchurch@dakotadunescountryclub.com">lchurch@dakotadunescountryclub.com</a>
Activities Coordinator	Rick Pruet	<a href="mailto:rpruet@dakotadunescountryclub.com">rpruet@dakotadunescountryclub.com</a>
Maintenance Manager	Jerry Zatloukal	<a href="mailto:jzatloukal@dakotadunescountryclub.com">jzatloukal@dakotadunescountryclub.com</a>

## WELCOME TO DAKOTA DUNES COUNTRY CLUB

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Our Club is a private country club established for the enjoyment of our members, their families and guests. Dakota Dunes believes that in order to promote and further the enjoyment of all our members, certain rules of conduct must be observed. Rules of conduct as they pertain to areas of the Club are specifically included herein. All members should acquaint themselves with these rules to ensure their own enjoyment and the enjoyment of our entire membership.

Dakota Dunes Country Club offers an Arnold Palmer designed 18 hole championship golf course, tennis courts, fitness center, saunas and outdoor pool. In addition, first class dining and social activities are offered for all of its members.

Dakota Dunes Country Club offers a place for camaraderie where members can meet, socialize and develop friendships and associations with people of similar interests. The staff of Dakota Dunes Country Club strives to exemplify value for its members by providing the best facilities for participating in recreational activities, sponsoring quality family entertainment and demonstrating exemplary customer service.

Dakota Dunes Country Club was established in 1989 when the Sioux City Boat Club was purchased as part of the final step in establishing the master-planned community of Dakota Dunes. The membership at the Sioux City Boat Club became the charter members of the Dakota Dunes Country Club, operated at the newly named Two Rivers Golf Club until August 1991. As part of the grand opening ceremonies, golf legend Arnold Palmer was on hand to play the inaugural round of 18 holes and conduct a golf clinic for 3,000 spectators.

Since 1991, Dakota Dunes Country Club continues to mature and develop. For over a decade (1991-2001) the Dunes hosted the Dakota Dunes Open, one of nearly thirty events scheduled on what was originally the Ben Hogan Tour. Dakota Dunes Country Club, one of the toughest courses on the circuit, challenged PGA tour players from around the world. Although the event has since moved on, Dakota Dunes Country Club's namesake will always have a place in the annals of golf.

## NON DISCRIMINATION POLICY

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Dakota Dunes Country Club is a 501(c) (7) nonprofit organization. Dakota Dunes Country Club is committed to providing an environment that is free from discrimination to its employees, members, membership applicants, and guests on account of race, color, religion, creed, national origin, sex, ancestry, disability, gender, sexual orientation, marital status, or age.

It is the policy of Dakota Dunes Country Club to:

Strictly follow policies and procedures that will ensure equal opportunity and nondiscrimination for all members, guests, and employees without regard to race, color, religion, creed, national origin, sex, ancestry, disability, gender, sexual orientation, marital status, or age.

Make reasonable accommodations wherever possible for all members, guests, and employees with disabilities.

Thoroughly investigate instances of alleged discrimination and take corrective action if warranted.

## COMMUNICATION

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Communication to membership will be delivered through many forms including, but not limited to: Email, Club website, United States Postal Service and social media. All email communication to membership will be sent through the Marketing/Membership Director. This includes information sent from the Golf Shop, Food & Beverage, Activities, and more. To stay up to date on what's happening around the Club, any changes in email addresses should be sent to the Marketing/Membership Director.

### Members Only Website

A member's only website is maintained so members have access to updated information. Information included on the site includes, Board of Managers Meeting Minutes, Newsletters, Dining Features and Menus, Golf League schedules and scores, announcements and more. To log in to the Members Only page, visit [www.dakotadunescountryclub.com](http://www.dakotadunescountryclub.com). Click on the Members Only link and utilize the login information provided.

## MEMBERSHIP CLASSIFICATIONS

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Three categories of Equity Memberships may be issued by the Club: Dunes, Sioux and Missouri Memberships. The total number of Dunes Memberships is limited to 425; the total number of Sioux Memberships is limited to 200; and the total number of Missouri Memberships is limited to 750. In addition, from time to time, the Club may offer special memberships with specific terms and conditions. Such special memberships shall be subject to all rules established by the Club, including those in this rule book.

In order to provide the utmost playing pleasure for all members, the Club reserves the right to establish rules governing access when necessary. Sign-up privileges will be subject to the General Club Rules. Each category of equity Membership entitles the member to the following rights and privileges:

### **Dunes Equity Membership, (Intermediate Dunes Equity Membership (ages 33-39) Junior Dunes Equity Membership (ages 18-32)**

Dunes Equity Membership entitles the member to full use of the golf, tennis, swimming, fitness, dining, social events and recreational facilities of the Club. Dunes members shall have a nine-day sign-up privilege to reserve golf tee times and tennis court times. Dunes members shall not pay green fees or court fees for use of the golf and tennis facilities of the Club, but they shall be required to pay golf cart fees. Dunes Equity members receive the Annual Traditions Card which features benefits to be used throughout the Club for the current year. The card must be presented to receive the benefit.

#### **Corporate Equity Membership**

The Corporate Membership consists of one Dunes Equity member and up to five other non-equity memberships. The equity member will be considered a full Dunes Member with all the benefits and privileges previously stated. The other non-equity memberships will be considered “riders” under the corporate membership. Riders may consist of Dunes or Missouri non-equity members. All riders must agree to a 12 month commitment; however the corporation may transfer ownership of the rider agreement once during the 12 month period.

#### **Sioux Equity Membership**

Sioux Memberships entitles the member to full use of the swimming, fitness, dining, dining, social events and recreational facilities of the Club. Sioux Members are able to use the tennis facilities with a seven-day sign-up privilege. Sioux Members are able to use the golf facilities Monday through Friday with tee times up to two days in advance and on weekends (on a space available basis) with a one-day advance notice. Sioux Members shall pay green and golf cart fees.

#### **Missouri Equity Membership**

A Missouri Equity Membership entitles the member to full use of the tennis, swimming, fitness, dining, social events and recreational facilities of the Club. Missouri members shall not be permitted to use the golf facilities, except as a guest of a member (limited to five times a year).

#### **Out-of-Town Membership (Non Equity)**

An Out-of-Town Membership entitles the member to full use of the golf, tennis, swimming, fitness, dining, and social facilities of the Club for those who permanently reside at least 60 miles from Dakota Dunes. Out-of-Town members shall have a five day sign-up privilege to reserve golf tee times. Out-of-Town members shall not be required to pay green fees or tennis court fees for use of the golf and tennis facilities of the Club, but will be required to pay cart fees.

## RESIGNATION

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If you choose to resign your equity membership or non-equity membership other than a special non equity membership, you must provide the Club with a sixty (60) day written notice and in addition pay in full any dues owing for your period of membership and any assessments applicable to your period of membership. Your notice will be in effect at the end of that month following the 60 days.

Any special membership must complete the contract term and give written notice at least ten days before the first day of the anniversary month.

Any resignation of a membership under a Corporate Membership must be requested in writing by the Corporation's President or designated user within the time frame specific to the membership.

## VOTING

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All Equity members will have voting privileges to elect the Board of Managers and to decide other matters submitted to a vote by the members.

On all matters to be voted on by the Equity members, Dunes members shall be entitled to four votes per membership certificate; Sioux members shall be entitled to two votes per membership certificate; and Missouri members shall be entitled to one vote per membership certificate.

## DUES AND ASSESSMENTS

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An itemized statement of any dues, assessments and current charges shall be mailed monthly to each Member. The elected Board of Managers may find it necessary to make assessments to cover any operating deficits which may occur from operation of the Club Facilities. Any assessment to cover operating deficits will be prorated among Equity Members at the conclusion of the fiscal year.

In addition, the Board may implement other assessments, as deemed necessary, which may be divided among all member categories.

## PAYMENT OF ACCOUNTS

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Member accounts are payable upon presentation. Dakota Dunes Country Club accepts check, cash, and credit card (Visa, Master Card, and Discover). There is a surcharge for each credit card payment transaction.

Accounts not paid within 30 days are considered delinquent. Any member account becoming 60 days past due will be placed on a "cash only" basis until their account is brought current. Any member account becoming 90 days past due will prevent this member and dependent(s) from participating in all Club sanctioned events until their account is brought current and remains current for one full billing cycle.

If there is a discrepancy on an account, please contact the accounting office as soon as possible. It is the member's responsibility to keep copies of their charge tickets. Management reserves the right to charge delinquent accounts a finance charge of one and a-half percent per month.

## GOLF CARTS ON PROPERTY

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Resident members may own a personal golf cart for use on the golf course and Club grounds. Anyone using a personal cart on Club property, whether a Golfing or Social Member, is subject to the rules and regulations on cart specifications, registration, liability and trail fee. You must be 16 years of age and have a driver's license to operate a golf cart on Club property. Annual cart fees are applicable.

## GUEST PRIVILEGES

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Members are welcome to bring guests with them to use the golf, tennis, swimming, recreational and dining facilities. They are also welcome to attend social activities. Management reserves the right to limit the number of guests that accompany a member on any given day. It is our intention to accommodate as many guests as possible without inconvenience to the membership.

All guests are required to register with the Club, accompanied by the member, before admittance to the facility they wish to use. All guests of members, management or the developer are subject to the rules and regulations of the Club. It is the responsibility of the members to make all guests aware of the Club rules.

Immediate family members who are accompanied by the member as guests for golf and swimming will be charged a portion of the normal guest fee. Immediate family members include a son/son-in-law, daughter/daughter-in-law, sister/sister-in-law, brother/brother-in-law, mother/mother-in-law, father/father-in-law and grandchild/grandparent.

Members do not need to accompany guests. They may sponsor guests by using their member number or by making arrangements with the Golf Shop or Dining Room.

### Dining Guests

Members are welcome and encouraged to bring guests to the Club's dining facilities. If a member is unable to accompany a guest, he/she must call the Dining Room to make the reservation and provide the membership number for billing purposes.

### Golfing Guests

Guests will be allowed to golf a maximum of five (5) times per year even if with different hosts. However, a guest may play in the Men's Invitational even if he/she has already played five times as a guest. Immediate family members who live outside a 60-mile radius can play an unlimited number of times. In-town family members are treated as guests and subject to the five times per year guest policy.

If the family member is not present with the member, a tee time must be made as unaccompanied guests. Immediate family members who play golf as unaccompanied guests will be charged the unaccompanied rate and are subject to the time restrictions as to when they can play.

Golf Shop staff will direct unaccompanied groups to play tee markers appropriate for their handicap, and they will be expected to follow pace of play. Unaccompanied golfers may be allowed on the course at the discretion of the Head Golf Professional.

### Pool & Rec Center Guests

Guests will be allowed to use the swimming pool and rec center a maximum of five (5) times per year even if with different hosts. Immediate family member who live outside a 60-mile radius can use an unlimited number of times. In-town family members are treated as guests and subject to the five times per year guest policy and must be accompanied with a member at all times.

## CLUBHOUSE

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Good conduct and proper attire are required at all times on the Club premises. This includes member's guests. It is the member's responsibility to make sure his/her guests comply with Club policy and rules.

### Clubhouse & Terrace Dress Code

All apparel, including pants, shirts, denim jeans and shorts should be dressy and/or conform to the styles offered in the Golf Shop or other in-line clothing stores. Cut-off jeans, T-shirts, tank tops, halter tops, tube tops or bathing suit attire will not be permitted in the main Clubhouse or Terrace. Shoes are required everywhere in the main Clubhouse & Terrace with the exception of the locker rooms. Informal attire is acceptable throughout the Club during daytime hours.

Children 12 and under are allowed to wear neat and clean T-shirts. Inappropriate lettering or designs, including apparel that displays alcoholic beverages, tobacco, any controlled substances, profanity, obscene pictures, vulgarity, lewd sayings, etc. are not allowed.

### Clubhouse Hours

The Club facilities, with the exception of the Administrative Office and fitness room are closed on Mondays.

#### *Administrative Office*

Monday-Friday 8:00 a.m. – 5:00 p.m.  
Saturday-Sunday Closed

#### *Dining Room*

Tuesday-Saturday 11:00 a.m. – 9:00 p.m.  
Sunday Breakfast 10:00 a.m. – 1:00 p.m.

#### *Golf Shop*

(Hours Vary slightly throughout year.)  
Tuesday – Saturday 7:00 a.m. – 7:00 p.m.  
Sunday 7:00 a.m. – 7:00 p.m.

**Hours below vary with the season and will be published in the monthly newsletters. Below are hours during summer season.**

#### *Palmer Lounge*

Palmer Lounge is an adult only lounge. Subject to the discretion of management, children under the age of 18 shall not be permitted.

Tuesday – Thursday 11:00 a.m. – 9:00 p.m.  
Friday – Saturday 11:00 a.m. – 11:00 p.m.  
Sunday 11:00 a.m. – 8:00 p.m.

#### *Snack Bar*

Monday 10:00 a.m. – 8:30 p.m.  
Tuesday – Saturday 7:30 a.m. – 8:30 p.m.  
Sunday 7:30 a.m. – 8:30 p.m.

#### *Terrace Bar*

Tuesday—Thursday 12:00 p.m. – 10:00 p.m.  
Friday—Saturday 12:00 p.m. – 10:00 p.m.  
Sunday 12:00pm – 8:00 p.m.

## FITNESS ROOM

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The fitness room is located between the men's and women's locker rooms in the main clubhouse. An electronic key is available for twenty four (24) hour access to the fitness room for a one-time fee. Lockers are also available for fitness room patrons. Locker rental fees are billed annually. Fitness classes are available during the week. For more information, call the Activities Coordinator at (605) 232-3000.

## FOOD AND BEVERAGE OPERATION

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Members and guests are not allowed to bring any food or beverages to the Club or on the golf course. All food and beverages must be purchased from the Club. There is no exception.

### Quarterly Food Minimum

Equity Family memberships include a \$175.00 plus tax food minimum that is required to be spent each quarter. Equity Single members are required to spend a minimum of \$131.25 plus tax each quarter. Non Equity Memberships include a \$175.00 plus tax food minimum that is required to be spent each quarter. Alcoholic beverage purchases are not included in this minimum. The amount unspent plus tax will be posted on the member's monthly statement. Minimums are prorated for members joining in the middle of the quarter.

### Member Category Food Cycles by Surname:

<b>A-G</b>	Jan 1–Mar 31	<b>H-O</b>	Feb 1–Apr 30	<b>P-Z</b>	Mar 1–May 31
	Apr 1–Jun 30		May 1–Jul 31		June 1–Aug 31
	July 1–Sep 30		Aug 1–Oct 31		Sep 1–Nov 30
	Oct 1 –Dec 31		Nov 1–Jan 31		Dec 1–Feb 28

### Gratuity

A 16% gratuity will be added to all food and beverage purchases. If outstanding performance is performed, the member or guest may show appreciation through an increase gratuity percentage (over and above the 16%) or cash gratuity.

### Signing Receipts

All members who purchase any service or merchandise at the Club are required to sign a receipt with the appropriate member number and name. Merchandise returns over 30 days from purchase not accepted.

### Dining Room Reservations

While reservations are not required, they are recommended and appreciated. By making reservations, you assist the Club staff in scheduling and setup which enables the first class service the Club promotes. To make a reservation, please call (605) 232-3086.

### Features & Special Nights

The Dining Room offers features in addition to the regular menu. New features are emailed out on Mondays, posted on the website, and listed on the menu.

Special nights are also offered in the Dining Room. Every Wednesday night, Dakota Dunes Country Club offers Pasta Bar. Choose from an offering of fresh vegetables, proteins, pastas, and sauces and watch as the meal is made right in front of you. Every Thursday night is Birthday night. Members receive a free entrée on any one Thursday night during their birthday month. Call and make reservations for Birthday Night prior to 12:00 p.m. (noon) on the Wednesday prior and receive a free cake!

Special Offerings and Features are not available as carry out.

## Carry Out Orders

The Club offers the regular dining menu to-go. Simply call (605) 232-3086 and place your order. Pick up the carry out order at the bar in the 19<sup>th</sup> Hole. Carry Out Menu can be found on the Club website. ***Please note there is not an automatic gratuity for carry out.***

## Snack Bar & Beverage Cart

The snack bar and beverage cart are available for your convenience. These two offerings are open seasonally and provide food and beverage at the Outdoor Complex and on the golf course. When golfing, please stop at the Snack Bar prior to teeing off and at the turn. In addition the beverage cart will catch players out on the course.

***The 16% gratuity and tax are calculated into the listed prices at the Snack Bar and on the Bev Cart.***

## Terrace

The outdoor terrace is open seasonally and provides the full Dining Room menu in addition to a Terrace Menu. Reservations are not accepted for the Terrace and seats on a first come first served basis.

## BANQUET FACILITIES

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All members are welcome to reserve our banquet room or board room for private parties, receptions, meetings or any other functions. The Club will also cater events at your home or office. For further information about booking an event, please contact the Events Coordinator at (605) 232-3000. Subject to availability, non-members are also able to book functions at the Club.

## GOLF OPERATION

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Designed by golf legend Arnold Palmer and his Palmer Golf Course Design Company, the Dakota Dunes Golf Course is touted as one of the Midwest's most beautiful and challenging golf courses.

Nestled among the wooded dunes and along the Missouri River, the 18-hole championship layout encompasses 7,165 yards of fairway and greens dotted with lakes and many strategically located bunkers. To make the game more enjoyable for every level of player, the course offers up to five separate tee boxes per hole. Teeing off from the forward tee boxes, the course is approximately 5,200 yards.

### Golf Rules

The Rules of Golf of the United States Golf Association (U.S.G.A.), together with the Rules of Etiquette of Golf as adopted by the U.S.G.A., will be the rules of the Club. Decisions by the Golf Professional and rules committee shall be final.

### Handicap Information

Handicaps must be established for all golfing members. Dakota Dunes Country Club uses the GHIN handicap service to establish handicaps. An annual handicap fee will be charged to your account per member.

### Bag Tags

All golf members will be required to purchase a bag tag from the Golf Shop. Tags are required to be attached and visible on members' bags at all times. Lost or damaged tags must be replaced at the member's expense.

### Hole-In-One Club

All Golfing Members, including spouses, will be entered into the Hole-in-One Club. Should a golf member or spouse not want to be enrolled in the Hole-in-One Club, the Club Administrative Office must be notified in writing.

Each time a hole-in-one is made, each member in the Hole-In-One Club will be charged \$5.00 per person. For those individuals scoring the hole-in-one, 50% of the hole-in-one pool will be credited to their Club account and 50% will be awarded as Golf Shop credit. This credit is cleared off the books each November 1st.

### Golf Shop

The Golf Shop's mission is to "Provide extraordinary golf programs, friendly surroundings and personalized service."

The Golf Shop is the focal point and the center of all golf activity. Please call the Golf Shop regarding any matter. The golf staff can assist with the following:

- Game improvement including individual instructions, clinics, golf schools and playing lessons
- Custom golf club fitting and repair
- Finding games for new and existing members
- Tournaments-please refer to the Club calendar and monthly newsletter for more information on dates and times.

### ***Golf Instruction***

All instructional programs are centered on three elements: enjoyment, learning and performance. With all programs, our goal is for you to leave each session with a road map to success to play better golf and have more fun. We offer many different settings that cover all aspects of the game. Instruction is available for all ages. Please call the Golf Shop to make an appointment.

### ***Golf Shop Credit***

Issued Golf Shop credit can be used only on merchandise purchases. Credit cannot be used for lessons or club repair. Unused credit is cleared off the books on November 1st of the current year.

### ***Locker Room Service/Shoe Care***

Shoe care service is available through the locker room attendant. Fees and hours are posted in the locker rooms. Lockers are available for fitness room patrons as well as golfers. Locker rental fees are billed annually.

### ***Club Storage/Bag Drop***

Club storage and cleaning services in the Bag Room are provided for members and their families. Outside Service personnel or any of the golf professionals are available in peak season to transport your clubs to and from the Club storage room or to and from your car. The golf service staff will clean your clubs each time you are finished playing.

When members bring their equipment to the Bag Room, they should register their equipment with one of the golf professional staff. A Dakota Dunes Country Club bag tag will be attached to your bag with your name and bag rack number.

### ***Driving Range Hours***

The driving range is available 30 minutes before the first tee time and is closed one hour before sunset. The driving range is closed on Monday. Members and playing guests are entitled to complimentary range balls on the driving range. Members and guests will only be allowed to practice on the driving range.

### ***Reserving Tee Times & Checking In***

The Golf Shop starts taking tee times when the shop opens. It is imperative that all names are registered when making a tee time. This enables the staff to pull the members bag, place it on the cart, and/or fill in a player as needed. If you are unable to use your tee time, please give the Golf Shop advanced notice so they may fill the time.

Depending on the level of membership, members are highly encouraged to make tee times in advance: Tee times may be made for Dunes Equity & Corporate Equity Memberships up to 9 days in advance; Sioux Equity Memberships up to 2 days in advance during the week and 1 day in advance during weekends; and Out of Town Members up to 5 days in advance; and Non-Equity Riders and Non-Equity Special Memberships up to 2 days in advance.

All golfers will begin on Hole #1. Teeing off on #10 will only be allowed by permission of the Golf Shop. All golfers are expected to check into the Golf Shop no later than 10 minutes before their official start time. All golfers must pay all applicable fees before starting the round.

Foursomes are recommended before 12:00 p.m. (noon) on Saturday and Sunday. The Golf Shop has the right to pair foursomes when necessary. Fivesomes permitted only with approval from the Golf Shop.

## **Golf Carts**

As a member at Dakota Dunes Country Club, there are three options available for golf cart use: Annual Trail Fee, Season Cart Pass, and Cart Rental. For any option, please remember the following:

- Operations of a golf cart are at the risk of the operator.
- To operate golf carts (personal or Club owned) on Dakota Dunes Country Club property, all persons must be at least 16 years of age and must have a valid driver's license.
- Cost of repair to the course or Club provided golf cart will be charged to the member and in the case of damage by a guest, to the sponsoring member.

### ***Annual Trail Fee: Personal Carts***

Resident members may own a personal golf cart for use on the golf course and Club grounds. Anyone using a personal cart on Club property is subject to the rules and regulations on cart specifications, registration, liability and trail fee. Personal carts are to be the same make, model and color of Club owned carts. Members are allowed to have accessories on their personal carts as long the accessories don't dramatically alter the appearance of the cart, placing it in violation of Club policy. The following rules apply to all personal cart owners:

1. The Annual Trail Fee includes all persons under your membership.
2. If two members of a family are playing in a member event in separate groups, a seat on a Club cart can be used at no charge.
3. Only one (1) guest or fellow member may ride in your personal cart at one time; additional guests must be on a separate cart. Cart fees will apply to guests and, if applicable, other members riding in your cart.
4. Members with personal carts are still required to register with the Golf Shop before beginning play. Play is to begin on Hole #1 only, unless you are given permission to do otherwise.

Please note: Members riding on another member's personal cart would be subject to the appropriate fees unless they are also a personal cart owner who has paid the annual trail fee or if they have paid for a season cart pass.

### ***Season Cart Pass***

The Season Cart Pass is pre-pay program that saves avid players money. This pass, either family or single, is a one-time annual charge which allows unlimited use of a Club cart. Club carts are stored at the Club at all times. The Seasonal Cart Pass allows for the use of a Club cart solely for the purpose of playing golf at Dakota Dunes Country Club. This annual program does not guarantee the availability of a cart.

### ***Cart Rental***

Cart Rental is a pay as you go option that charges per seat per use. Club carts are stored at the Club at all times. There is a cart fee for 18 and for 9 holes. This seat charge will still apply even if you are riding on another member's personal cart.

If you have questions or concerns regarding the Cart Policies, please contact the Golf Shop at (605) 232-3080.

## Proper Golf Attire

All apparel, including pants, shirts, denim jeans and shorts should be dressy and/or conform to the styles offered in the Golf Shop or other in-line clothing stores. Collared shirt or golf mock-collared shirt are required. Sleeveless shirts are permitted for women only as well as blouses, razor back and hoop sport styles. No T-shirts are allowed. Shorts are permissible but must be no shorter than mid-thigh length. Walking shorts are acceptable. Denim jeans and denim shorts may be worn only before Memorial Day and after Labor Day. Soft spike golf shoes are required on the golf course and practice area.

Swimsuits, tennis shorts, gym shorts, cut-off shorts, tube tops, tank and halter tops and fish net shirts are not permitted. Improperly dressed golfers will be asked to change before playing. Any misuse or disregard of these rules may cause privileges to be reviewed.

It is the responsibility of the member to make sure that their guests are aware of the proper attire rules of the Club. If there are any questions, call the Golf Shop at (605) 232-3080.

## Pace of Play

Pace of play is very important to our members and guests. Each group is asked to play 18 holes in no more than four (4) hours and twenty two (22) minutes. It is the responsibility of all members to complete their rounds in no more than four and a half hours or within ten minutes of the pace of play that day, whichever is less.

### *Ways to Improve Pace of Play*

- Play "ready golf". The first player to hit should do so if the player with honors is not ready.
- Watch the ball all the way until it stops and then line it up with a marker to help with the search for the ball. If a ball appears likely to be out of bounds or lost, play a provisional ball to avoid delay.
- Help others find lost balls but do not spend more than five minutes looking. If others are waiting, do not retrieve balls out of water, ponds or wet areas.
- Mark your scorecard on the next tee, not on the green.
- Be aware of your time and make adjustments if necessary. If you are playing slow, notice that it is affecting others and work to improve your pace or let faster players through.

### *Proper Course Etiquette*

Courtesy for your fellow golfer is expected at Dakota Dunes Country Club.

- Please fix your ball mark and one other on all greens.
- Rake bunkers and return the rake inside the bunker.
- Replace divots with sand and seed mix provided on Club carts. Please do not replace the divot, it will not grow.
- Pace of play. Please keep pace by staying up with the group in front of you. If you lose pace, either skip a hole or allow the group in back of you to play through.

## Club Tournaments

Club sponsored tournaments will be open to all Dunes and Sioux category members. Should the tournament field not be filled from Dunes members, children of Dunes members that still have privileges under their parent's memberships and who are high school age or older may participate on a space available basis. Exception: Dunes Cup and the Invitational. You must have an established U.S.G.A. handicap to play in Club Tournaments.

## Men's League

Men's League is held every Tuesday evening beginning in May. The format is a Team Best Ball Match Play. Each hole is worth 2 points with 18 possible points per match. A dinner buffet will be provided following golf. For those players unable to commit weekly, there is an opportunity to participate in the substitute program. This is a Dakota Dunes Country Club tradition and sure to be a lot of fun! The Fall Scramble League also plays on Tuesday and runs August-September.

## Ladies League

Dakota Dunes Country Club offers Ladies Golf Leagues Tuesday morning and Wednesday evening. The leagues run from May through August. There are 4, 9, and 18 hole options. The formats of both leagues are designed for fun, laughter and friendship. An awards ceremony for winners of the leagues will be held at the conclusion of league play. The Ladies Leagues are a great offering and provide a terrific atmosphere for new and existing members.

## Junior Golf Program

The Junior Golf Program offers two excellent opportunities for the junior golfer. These include the Junior Golf Camps and the Junior Golf Leagues. Both of these programs will be beneficial in acquiring knowledge of the game and at the same time make the game more enjoyable for the junior golfer. Dakota Dunes Country Club also provides a team golf concept. This program features training camps, organized practices and team meets against other facilities in the region.

## Golf Course Guidelines

### *Golf Cart Rules*

Two carts per foursome, one cart per twosome. It is important to eliminate unnecessary cart traffic on the golf course. Please cooperate by riding two people to a golf cart. If private carts are involved, please leave "extra" carts with the golf service staff, and they will park the cart during your round.

Carts must remain on the cart paths on the following holes: All par 3's. Please do not drive your carts next to the greens, tees or areas marked "no carts".

Ninety-degree rules are a requirement. Once your golf shot is played, proceed on the cart path until reaching the first ball. Turn ninety degrees to the first ball proceeding on the fairway exiting ninety degrees back to the path twenty yards in front of the green or as directional signs and rope indicate.

### *Handicap Flags*

Handicap flags are available for those individuals that have health issues. The flags will allow such players more access to the golf course with golf carts. If needed, any member or guest is welcome to use a handicap flag in accordance with the policy as follows:

- Members and Guest must present a valid handicap parking permit or driver's license issued from State and County officials.
- No golfer under any circumstance should drive a cart any closer than fifteen yards from any green.
- Check with professional staff to obtain a handicap flag after showing needed verification.
- Management may use their judgment on cart path only days to determine if handicap play policy is allowed or not.
- Management will use their judgment on short term injuries and situations for allowing a handicap flag without documentation on a case by case basis.

### *Yardage*

All yardages are marked to the center of the green. Cart paths are painted at 100, 150 & 200 yards and stones are located at the same yardage in the center of each fairway. Red and white striped aiming poles are located in the center of each fairway at 150 yards. DDCC is a laser link measuring device facility. Each flag is equipped with the smart technology. Compatible guns are available to purchase in the Golf Shop that will read the exact distance to the pin location.

### *Frost*

Frost will be an occasional issue during spring, fall and winter golfing months. When play is suspended due to frost, no play will be allowed! Frost damage is detrimental to the golf course both in appearance and repair. The Golf Course Superintendent and the Head Golf Professional will communicate as to when play can begin/resume. Please call the Golf Shop to check on any possible delays at (605) 232-3080.

## SWIMMING OPERATIONS

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The Swimming Pool is open from Memorial Day through Labor Day. The pool and pool area are private and for the exclusive use of Dakota Dunes Country Club members and their guests. All members and guests must register at the Activities Center prior to entering the pool area. For the comfort, safety and enjoyment of all members of the Club, the pool staff will enforce the following rules:

- All swimmers must wear bona fide swimming attire. (Tennis shorts, cut-off blue jeans and Bermuda shorts are not considered appropriate swimwear.)
- Children are allowed to wear special pool diapers.
- Admittance will be refused to persons with colds, sores, cuts, bandages, infections, skin eruptions or having any physical condition which may be communicable or which may be considered harmful to others.
- All persons using the swimming pool are required to shower before entering the pool.
- The chairs provided are for members and their guests who are actually in the swimming pool area. No chairs may be reserved for persons who are not in the pool area.
- Children under the age of 9 are not allowed in the pool area without a responsible adult present.
- Children over the age of seven are not permitted in the wading pool.
- All children using the wading pool must be directly observed at all times by a parent or other designated responsible adult.
- No glass or glass containers will be allowed in the pool area. Beverages will be permitted in non-breakable cups only. Outside (not provided by the Club) food and beverage are not allowed.
- No running, jumping, horseplay, ball throwing, spiking or diving is allowed in the pool area.
- Persons using the pool do so at their own risk. Dakota Dunes Country Club does not assume responsibility for illness, accident or injury occurring at the pool area.
- Radios shall be played so that they do not annoy other persons.
- During lightning and thunderstorms or approaching electrical storms, members and guests MUST follow the directions of pool personnel.
- For safety reasons skateboards, roller skates, bicycles or other wheeled devices (except wheelchairs) are prohibited in the pool areas.
- Swim days and hours will vary throughout the year. Days and hours will be posted in the pool area. The pool may be closed at any time due to maintenance or inclement weather.

### **Lessons**

Swimming lessons are available for members and their families. The swimming instructor offers private, semi-private and group lessons upon request. For more information, contact the office at (605) 232-3000.

## TENNIS/OUTDOOR BASKETBALL OPERATIONS

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The tennis courts and basketball court are private and for the exclusive use of Dakota Dunes Country Club members and their guests. Tennis equipment and basketballs are available in the Snack Bar at the Activities Counter. All equipment must be checked out and returned immediately after use.

## REC CENTER OPERATIONS

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The Recreation Center was developed as an amenity for the membership. It will be utilized with an Open Gym format in addition to hosting Club activities, leagues and events. Access to the Rec Center will be available with a key fob from 6:00am-8:30pm every day of the week unless noted on the calendar found on the Club Member Only website.

A key fob can be purchased for a one-time fee of \$15 in the Administrative Office.

The facility will only be supervised during Club sponsored activities and Youth Open Gym. Otherwise, children under the age of 12 must be supervised by an adult.

### Equipment Usage

The Recreation Center has the capability for full court basketball, volleyball court, tennis court, or pickleball court. The Club will provide equipment for each activity including: basketballs, volleyballs, tennis racquets, tennis balls, paddles, and whiffle balls. All equipment must be returned after use. You are welcome to bring your own equipment but the Club assumes no liability for lost or stolen personal items.

### Recreation Center Rules

For the comfort, safety and enjoyment of all members of the Club, the staff will enforce the following rules:

- All members must sign in prior to use of the facility.
- All guests must be signed in by the accompanied member prior to use of the facility.
- Youth under the age of 12 must be accompanied by an adult.
- ONLY non-marking athletic shoes are allowed.
- Wet or dirty shoes are not allowed. A change of shoes must be brought during inclement weather.
- Personal belongings must be kept in the locker room.
- Food, gum and drink are not allowed with the exception of water bottles.
- Profanity or vulgar language will not be tolerated.
- Bicycles, roller blades and skateboards are not allowed.
- No dunking or hanging on the basketball systems.
- No hanging on the volleyball net system.
- Persons using the Rec Center do so at their own risk. Dakota Dunes Country Club does not assume responsibility for illness, accident, or injury occurring at the Rec Center or on club property.

## CLUB POLICIES

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### Violation of Club Rules

Management and the Board of Managers reserve the right to exercise disciplinary action for violation of Club rules. This may include suspension or termination of membership without refund. Such violations would include, but not be limited to:

- Submitting false information on an application for membership
- Allowing membership numbers to be used by others
- Failure to pay accounts within 60 days
- Inappropriate conduct towards, harassment or abuse of Club members or Club personnel
- Repeated violations of posted speed limits
- Repeated “no shows” for golf tee times and dining room reservations

### Inappropriate Actions by Members and Guests on the Golf Course

If a Member or Member’s guest have violated club rules and/or Bylaws, the following steps are to be taken:

1. As soon as possible the Director of Operations, for the Board of Managers, will send the member a letter outlining the infractions and/or violations and the subsequent steps which that will be taken should the infraction continue. The Member or Member’s guest will also be given an opportunity (should they choose) to appear in front of the Board and respond to the allegation of rules violations.
2. Should the behavior continue, the Member will receive a letter from the Board of Managers signed by the President of the Board informing the Member that should another occurrence happen, they will be suspended for a period of time to be determined by the Board of Managers.
3. Any subsequent violation will require the Board to suspend the Member for a designated period of time determined by the Board of Managers.
4. If the behavior and violation occurs again, the Member may be further suspended, up to and including expulsion.
5. At any time, the Board of Managers reserves the right to indefinitely suspend any Member based on the seriousness of the infraction or violation. This determination is to be made in the sole discretion of the Board of Managers.

### Inappropriate Behavior in Clubhouse by Members and Guests

If a Member or guest of a Member is acting inappropriately, generally defined as loud, vulgar, or any conduct which disturbs other members and guests, as determined by the supervisor or MOD the following steps will be taken:

1. The staff will notify the supervisor or MOD of the situation as soon as possible.
2. If warranted, the member or guest will be asked by the supervisor or MOD to change behavior (i.e. they will be asked to “keep it down” if they are being exceptionally loud and upsetting other members and guests).
3. If the behavior persists, the member and/or guest will be asked by the supervisor or MOD to leave the clubhouse.
4. If the member or guest refuses to leave, security will be called by the supervisor or MOD.
5. The supervisor or MOD will inform the Director of Operations of the incident no later than the following work day.
6. The Board of Managers may take appropriate disciplinary action against the Member and/or exclude their guest(s) from future use of the Clubhouse.

## MISCELLANEOUS

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### **Supervision of Children**

Adults must accompany all children under 12 years of age.

### **Pets**

No pets are permitted on Club or golf course grounds with the exception of service dogs.

### **Use of Cart Paths**

No jogging, bicycling, walking or skateboarding is permitted on Club cart paths. Bicycles and skateboards are not allowed on sidewalks at the Club.

### **Lost Property**

The Club shall not be responsible for the loss of property or any other loss sustained by the members or their guests while on Club premises. Lost articles that are found and returned may be claimed at the Administrative Office or Golf Shop.

### **Solicitation**

No solicitation shall be permitted on Club property. Subscriptions, advertisements or bulletins, except those authorized by management or relating to Club affairs, shall not be posted or circulated on Club property.

### **Complaints**

All complaints regarding Club policies, service staff, facilities or conduct of fellow members must be submitted to management. No member shall behave inappropriately towards, harass or attempt to discipline any employee, nor shall any member request an employee to leave the Club premises for any purpose whatsoever. Any employee not rendering courteous and prompt service shall be immediately reported to the management.

### **Reciprocity**

In advance of reservations from the visiting guests club, pending management approval, reciprocity shall be granted upon proper introduction by way of letter or telephone call.